

POLICE DEPARTMENT



KERALA

No. G1- 4877/08/CCTNS-Infra-Revamp/SCRB

DATED 29.07.2020

e-Government Procurement (e-GP)

REQUEST FOR PROPOSAL

TENDER NO. KPET/03/2020/APB

SUPPLY, INSTALLATION, CONFIGURATION AND COMMISSIONING OF CONTAINER BASED INFRASTRUCTURE SOLUTION INCLUDING DC & DR INFRASTRUCTURE, SOFTWARE, LICENSES etc.

The Deputy Inspector General of Police (Nodal Officer CCTNS), Armed Police Battalion Headquarters, Kerala Police Department, Government of Kerala invites online bids from reputed manufacturers/ authorized dealers or reputed vendors for the **Supply, installation, configuration and commissioning of Container Based Infrastructure Solution in Kerala Police for Application deployment of Revamped Core Application Software (CAS)**

1	Tender No. & Date	KPET/03/2020/APB Dated 29.07.2020
2	Item	Supply, installation, configuration and commissioning of Container Based Infrastructure Solution in Kerala Police for Application deployment of Revamped Core Application Software (CAS)
3	Tender Fees (through online mode only)	Rs. 28,750/- (Rupees Twenty eight thousand seven hundred and fifty only) (GST extra). 18% GST amount on tender fees mentioned above shall be paid to GST Department directly by the bidder.

4	Earnest Money Deposit(through online mode only)	Rs. 6,00,000/- (Rupees. Six Lakhs only)
5	Date and time of publication of e-Tender	29/07/2020, 04:00 PM
9	Date of submission of e-Tender	30/07/2020 10 AM to 20/08/2020 2 PM
10	Last date and time for online submission of e-tender	20/08/2020, 2:00 PM
11	Date and time of opening of e-Tender	21/08/2020, 04:00 PM
12	Place of opening	Armed Police Battalion Headquarters, Peroorkada, Thiruvananthapuram
13	Date of starting Technical Evaluation	22/08/2020
14	Opening of commercial bids	Will be informed to the Technically Qualified Bidders.
15	Bid Validity (Total Number of Days up to which the rates are to be firm)	180 days
16	Address of Tender Inviting Authority	Armed Police Battalion Headquarters, Thiruvananthapuram Email-ID digapbn.pol@kerala.gov.in . 04712436054
17	Name and designation of contact officer	Padmakumar, CCTNS Technical Core Team Member Email-ID digapbn.pol@kerala.gov.in , 09497965266

1. Kerala Police reserves the right to change the scheduled dates with prior intimation to all bidders.
2. Any exemption in the Tender Fees shall be as per the rules in the Stores Purchase Manual of the Government of Kerala
3. Any exemption in the Earnest Money Deposit shall be as per the rules in the 'Stores Purchase Manual of the Government of Kerala'. Please refer Clause 8.6 to 8.11 of this. Micro, Small & Medium Enterprises registered with the National Small Industries Corporation Limited, New Delhi and in respect of which competency certificates are issued by the Corporation will be exempted from payment of earnest money deposits. All the exemptions are as per the prevailing rules and regulations only.

1. Pre-Qualification Criteria

The OEM/Bidder should submit pre-qualification compliance statement in the given format with all the documentary supporting evidence for their claims. Failure in submission of the same will lead to rejection of the bid without any further clarifications.

Sr.No.	Pre-Qualification Criteria	Complied/Not Complied
1	The Bidder should be a reputed Original Equipment Manufacturer (OEM) or authorized dealer of OEM (solution provider), who is having an Authorization Certificate from the OEM to participate in the tender floated by Kerala Police.	
2	Certificate from the OEM for sales and service need to be produced. The Authorization Form from OEMs (MAF- Manufacturer Authorization Form) shall specifically mention the tender number and the same shall be submitted along with the technical bid.	
3	The OEM/ Solution provider should have their own Office/ Support Center functioning in India (preferably in Kerala). The documentary proof for the same must be enclosed along with the technical document.	
4	The OEM / Solution Provider should have Average Annual Turnover of at least INR 50 Crores (Fifty Crores) during the last three financial years (2016-17, 2017-18 & 2018-2019). This should be supported by audited balance sheet and P & L sheet for all three financial years.	
5	The OEM/ Solution Provider should not have been blacklisted by Central Government or any State Government organization/ department in India at any point of time. A Self declaration letter signed by the Authorized signatory of the bidder should be submitted.	
6	<p>The OEM/ Solution Provider should have following certificates.</p> <ul style="list-style-type: none"> • Should have Company Registration Certificate / Incorporation Certificate. • Should have PAN/ Tax Index Number. • Should have GST registration certificate. • Should have ISO - 9001 Certified with Valid current Certificate. • Should have ISO - 27001 Certified with Valid current Certificate. • Should have CA certificate for having positive net worth. • Should have EPF/ ESIC registration certificate. 	
7	The successful bidder should execute a legal agreement with Kerala Police. The SLA terms for the bidder to ensure 99.99% availability will be incorporated in the said agreement.	
8	The solution provided by OEM/ Solution Provider/Bidder should adhere to the policies of Government of India with respect to the National Security and Data Security. The bidder should provide an undertaking in this regards	
9	There should not be any ambivalence with respect to the	

	operational support and maintenance proposed by the OEM/ Solution Provider and their bidder	
10	Kerala Police also reserves the right to reject the bid in case of any such ambiguity with respect to the clause 8&9 to protect the security of the data	

2. General Terms & Conditions:

Sr.No.	Description	Complied/Not Complied
1	Bids should clearly specify item/equipment delivery and implementation schedule.	
2	Any taxes or statutory levies payable should be shown separately; otherwise quoted price will be treated as all inclusive.	
3	The bidder (OEM/ solution provider) should submit a document stating the make and model of the Solution items offered for all the requirements in terms of the tender specifications without fail, failing which the bid is liable for rejection.	
4	The technical bids of bidders, qualifying the pre-qualification eligibility criteria, shall be considered for further evaluation.	
5	The OEM/ Solution Provider should submit details of SLA adherence plan for the entire contract period along with the escalation matrix	
6	The OEM/ Solution Provider should submit duly filled compliance statement as per the format for all the respective general terms & conditions/ pre-qualification criteria/bill of material/ mandatory specifications etc. Non-submission of compliance statement will lead to rejection of bid.	
7	Technical evaluation shall be based on the solution offered in the technical bid and complying with the mandatory specifications mentioned in the RFP.	
8	The technically qualified bidder quoting the lowest price shall be considered as the Successful Bidder for the award of contract.	
9	Kerala Police will notify the successful Bidder in writing by letter or by email that its bid has been accepted. The notification of award will constitute the formation of the Contract. Upon the successful Bidder's furnishing of performance security pursuant to Clause 7 below, Kerala Police will promptly notify each unsuccessful Bidder and will return their bid security.	
10	Within 7 working days of the receipt of notification of award from Kerala Police, the successful Bidder shall furnish the order acceptance letter along with Security Deposit (SD) in the form of Bank Guarantee, for satisfactory execution of the Contract. Security Deposit shall be equal to 10% of the value of the contract in the form of a bank guarantee bond from a nationalised bank valid for a period of sixty (60) days beyond the date of final acceptance. Failure of the successful Bidder to submit the Security Deposit within 7 working days shall constitute enough	

	grounds for the annulment of the award and forfeiture of the bid security (EMD). The Security Deposit shall be released upon final acceptance of the implementation and on submission of a Performance Bank Guarantee (PBG) as per Payment Terms mentioned. The bidder can also submit a combined BG for SD & PBG for 10% of order value valid until the completion of total contractual obligation.	
11	Bidder should ensure that the quoted items are not declared "End of Sale" for the next five years period from the date of submission of the bid. If in any case, any of the quoted item/s is/are not available in the market, the bidder will have to supply higher version/replacement of that Item in the quoted cost in the same time duration.	
12	Kerala Police reserves the right to change the quantity of items to be procured or place Purchase Order (PO)/ Subsequent POs for a subset of items during the project period.	
13	Bidder shall quote in Indian Rupees only. Kerala Police reserves all the rights to increase or decrease the quantity prior to the release of work order.	
14	The bidder must engage OEM's Professional Service for Designing/ Deploying/ Configuring/ Implementing/ Integration of the Solution at DC and DR by OEM's own resources. All the manpower to be deployed for the installation, implementation, integration& commissioning highly qualified and OEM/bidder should take prior approval for any outsourcing of the experienced technical experts.	
15	The bidder should extend necessary technical and resource requirement for any movement of the infrastructure between Data Centres during the contract period, if required. The bidder should submit a detailed plan of dismantling and reinstallation of entire equipment's and gets it approved from the Kerala Police before any such movement.	

3. Detailed Specification

The specifications mentioned below are the minimum specification required for the solution. Bidder should quote for equivalent or higher configuration based on their solution parameters. However, Kerala Police will not accept any lower configuration specifications other than accepted by Kerala Police in writing and any such degradation to the specified tender specification shall lead to rejection of the bid.

The Specifications mentioned are tentative only and any other additional components or licenses required for smooth functioning of the whole solution is the responsibility of the OEM/Solution Provider. The solution provider shall quote any such additional items during the time of the bidding without fail.