

Dos' & Donts' for Victims

I. Social media cases

1. Save the soft copy of the URL of the alleged content or profile or group.
2. Save the Screenshot of the alleged message or comments along with posting date and time.
3. Collect Facebook account details of the offender.
4. Download the video or photo or audio; and save it offline.
5. Save the social media chat details offline, if any.
6. Never deactivate your social media account or never delete message Or comment or never delete or clear chat details.

II. Mobile / Chat application

1. Never format or factory reset your phone.
2. Take the screen shots of the chat before the sender delete it.
3. Never delete the file(image/video/audio etc) from your mobile phone.
4. Note down the user name and mobile number of the other person.
5. Try to take screenshots of the about info & profile picture of the offender.
6. Never deactivate the chat account or never delete your message or never delete or clear chat details.
7. Save the profile photos and other chats from the offender; save it offline.
8. Save all communication in offline mode.

III. Online video platforms

1. Save the soft copy of the URL of the alleged YouTube Channel or Video and save it offline.
2. Take a screenshot of the alleged content along with the URL.
3. Download or record the alleged video.
4. Save the comments if any.
5. Note down the up-loading date and time, if any

6. Note down the details of the up-loader
7. Note down the details of the commenters.
8. Note down any phone number or email id in the comment box.
9. Note down the start time and end time of the abusive content, and Wording in the video).

IV. Email abuse

1. Note down the Email address of the sender
2. Note down the Date and time of the offender email.
4. Save soft copy of the e-mail received.
5. Never delete the email received.

IV. Other abuses through online platform

1. Note down URL of the media / portal
2. Save offline the screen shot of the offensive content
3. Note down the details of the up-loader
4. Note down the details of those persons who offensively
5. commented and keep soft copy of it in offline.
6. Note down the contact details of the web site concerned.