



POLICE



DEPARTMENT

KERALA

No. E1(c)-21360/2025/Cyb

Cyber Police Headquarters,

Thiruvananthapuram

Pattom

Pincode:695004

✉adgpcyberops.pol@kerala.gov.in

☎04712726522

Dated. 13-11-2025

QUOTATION NOTICE NO: 78 /Cyb

01. Sealed quotations are invited for entering into a *Comprehensive Annual Maintenance Contract (AMC)* for **4 Nos. of Daikin 1.5 Ton Split Air Conditioners** installed at the **Drone Forensic Lab & Research Centre**, a unit under the Kerala Police Cyber Division, for a period of **three (3) years**.

02. SCOPE OF WORK

Equipment Covered:

4 Nos. Daikin Split Air Conditioners – 1.5 Ton each

Model: FTKT50TV16VC + RKT50TV16VC (2021)

Type: Split wall-mounted, Inverter type

Rated Cooling Capacity: 5280 W (approx. 1.5 Ton)

Refrigerant: R-32 (Eco-friendly)

Condenser: 100% Copper

Power Supply: 230V $\pm$ 10%, 50Hz, Single Phase

03. Scope of AMC:

Comprehensive AMC including preventive and breakdown maintenance, quarterly servicing, gas refilling/top-up, and replacement of defective components (excluding compressor).

Preventive Maintenance:

Once in every three months (quarterly) for each unit.

Breakdown Service:

Response within 24 hours of intimation.

Duration:

Comprehensive AMC for 3 (three) years from the date of execution of agreement.



E1(c)-21360/2025/Cyb



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Deliverable Location:

Drone Forensic Lab & Research Centre,
Kerala Police Cyber Division, Thiruvananthapuram

04. Schedule

Particulars	Date & Time
Last date & time for receipt of quotations	26/11/2025, 4.00 PM
Opening date & time of quotations	27/11/2025, 11.00 AM
Date up to which rates are to remain firm	31/03/2028

05. TERMS AND CONDITIONS.

- The quotation should include all costs — labour, materials, spares, service charges, taxes, and other incidental expenses.
- Quotations shall be submitted in sealed envelopes superscribed with the name of work and addressed to **The Inspector General of Police, Cyber Police Headquarters, Pattom, Thiruvananthapuram.**
- The quotationer shall submit the quotation in their own letterhead with valid **GSTIN / PAN.**
- Quotations received after the due date/time will be summarily rejected.
- The quoted rates shall remain firm up to **31/03/2026.**
- The successful quotationer shall execute an agreement within 15 days of acceptance at their own cost.
- Failure to execute the work as per specification may lead to cancellation, risk purchase, and recovery of loss.
- No price escalation will be allowed during the AMC period.
- Payment will be made on completion of each year's AMC, based on the verification report of the Work Verification Committee.
- The Government reserves the right to reject any or all quotations without assigning any reason.
- Canvassing in any form will disqualify the quotation.
- Advance payment will not be allowed.



ANKIT ASOKAN IPS

Superintendent of Police

For Inspector General of Police (Cyber)



E1(c)-21360/2025/Cyb



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To : All DySPs/IsPs in Tele. & Tech/Cy. Division – for wide publicity.
Copy To : 01. Inspector, Cyber Security – to publish on official website. 02. SI, Tele & Tech HQ – to display on Notice Board and inform existing firms. 03. IP Training – for follow-up action.

