



**GOVERNMENT OF KERALA
POLICE DEPARTMENT**

Vazhuthacaud, Thiruvananthapuram - 695010 Ph: 0471-2722566

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www.keralapolice.gov.in

H5/192556/2025/PHQ

Dated: 09/02/2026

**e-Government Procurement (e-GP)
NOTICE INVITING TENDER**

The State Police Chief, Kerala Police Department, Government of Kerala invites online bids from reputed manufacturers/ authorized dealers or reputed vendors for the **REVAMPING OF CCTV SURVEILLANCE SYSTEM AT POLICE HEADQUARTERS, THIRUVANANTHAPURAM**. The bidders should comply with the following general conditions in addition to the additional conditions of the instant tender.

General

1. The Bidder should be a reputed or authorized firm.
2. One bidder can not represent two suppliers/OEMs or quotes on their behalf in a particular tender.
3. The Bidder should have valid GST registration. Copy of GST registration certificate should be enclosed along with the tender.
4. The bidder should have valid PAN/Taxation Index Number. Copy of PAN/Taxation Index Number allocation letter should be enclosed along with the tender.
5. The Bidder must fulfil the following minimum qualification criteria to prove the techno-commercial competence and submit the documents in support thereof:
 - a). Certificate of Registration/Incorporation Certificate of the Bidder.

- b). Last 3 year's financial status of the Bidder's/P&L and Balance Sheet/audit report of last 3 years.
- c). The Bidder has to submit a letter specifying the warranty period.

1	Tender No. & Date	KPET/07/2026/PHQ Dated 09.02.2026
2	Item	REVAMPING OF CCTV SURVEILLANCE SYSTEM AT POLICE HEADQUARTERS, THIRUVANANTHAPURAM
3	No. of Locations	Revamping of CCTV Surveillance System at Police Headquarters Thiruvananthapuram (as per the Specification and Bill of Materials)
4	Estimated Amount	Rs. 35 Lakh
5	Tender Fees (through online mode only)	Rs. 6,650/- (Rupees Six thousand Six hundred and fifty only) (GST extra) GST amount on tender fees mentioned above shall be paid to GST Department directly by the bidder.
6	Earnest Money Deposit (through online mode only)	Rs. 35,000/- (Rupees. Thirty five thousand only)
7	Specifications	Attached in tender document
8	Date and time of publication of e-Tender	09/02/2026, 06:00 PM
9	Date of submission of e-Tender	09/02/2026, 06:00 PM To 21/02/2026,12:00 NOON
10	Last date and time for online submission of e-tender	21/02/2026, 12:00 NOON

11	Date and time of opening of e-Tender	23/02/2026, 3:00 PM
12	Place of opening	Police Headquarters, Thiruvananthapuram
13	Date, Time and Place of demonstration and document verification	Will be intimated later
14	Bid Validity (Total Number of Days up to which the rates are to be firm)	180 days
15	Warranty	3 (three) years comprehensive onsite warranty for all the equipments and associated accessories supplied for this project.
16	Performance Guarantee and Service Level Agreement	A Security Deposit of 5% of the value of the work order for 3 years period has to be furnished and also furnish a Service Level Agreement as per the provisions of Store Purchase Rules.
17	Address of Tender Inviting Authority	State Police Chief, Kerala, Vazhuthacaud, Thiruvananthapuram - 695010 Ph: 0471-2722566 Mobile No. 9497996998 Fax: 0471-2722566 e-mail: aig2phq.pol@kerala@gov.in Website: www.keralapolice.gov.in

8. Mode of submission of bids: - Online. All Bid documents shall be submitted only in online procedure through the e-GP website www.etenders.kerala.gov.in in their designated online covers. Details of covers are given separately. No other mode of submission shall be accepted and such tenders will be rejected outright.

9. Cover details: - No. of covers - 2. i) Technical Bid ii) Financial Bid. The AMC/ATS after warranty period also to be quoted in the Financial Bid. In the case of

Foreign Equipments, the rate must be quoted in Indian Rupees. The documents to be uploaded under each online covers are specified in the website.

10. Downloading of e-Tender documents: - The tender document can be downloaded from the e-GP website www.etenders.kerala.gov.in from the date and time of publication of e-tender onwards to last date and time for online submission of e-tender. Downloading of tender documents will not be possible after the date specified above.

11. Submission of e-Tender documents: - The digitally signed tender document and other specified documents shall be submitted online through the e-GP website www.etenders.kerala.gov.in well in advance before the last date and time mentioned above. No submission shall be allowed after the last date mentioned above.

12. Payment of Tender Fees: - A non-refundable tender fee shall be paid in online mode through the e-GP website www.etenders.kerala.gov.in at the time of bid submission. No other mode of payment shall be accepted. **THE TENDERS OF BIDDERS WHO DO NOT REMIT FEES THROUGH ONLINE WILL BE REJECTED OUTRIGHT.**

13. Payment of Earnest Money Deposit (EMD): - The EMD shall be paid in online mode through the e-GP website www.etenders.kerala.gov.in at the time of bid submission. No other mode of remittance shall be accepted.

14. Exemption from payment of EMD: - Bidders who are registered with Store Purchase Department, Kerala or National Small Scale Industries Corporation Ltd., New Delhi (for the items tendered) are exempted from submission of EMD. Those bidders claiming exemption shall submit valid registration certificate from the SPD, Kerala or NSSIC, New Delhi.

Tenders of bidders who do not remit EMD online or do not upload documental proof (digitally signed) for exemption of EMD will be rejected outright.

15. Withdrawal and re-submission of e-Tender: - The Bidders are at liberty to withdraw the submitted tender/documents and to submit fresh tender/documents till the last date and time of submission of the e-Tender after which withdrawal/re-submission will not be allowed.

16. Opening of e-Tenders: - The bids shall be opened online through the e-GP website www.etenders.kerala.gov.in at the Police Headquarters, Vazhuthacaud, Thiruvananthapuram on the date and time mentioned above in the presence of the Bidders/ authorized representatives who wish to attend at the above address. If the tender opening date happens to be a holiday or non-working day due to any valid reason, the tender opening process will be done on the next working day at the same time and place specified. Any change in the opening date/time/venue due to other reasons shall be informed by way of Corrigendum published in the e-GP website. The Technical Bids will be evaluated by a Technical Evaluation Committee and those that do not conform to the specifications or to the satisfaction of the Committee will be rejected. The financial bids of the Technically qualified Tenderers only will be considered for opening. The date of opening of financial Bids will be intimated to the concerned technically qualified tenderers, over phone/Fax/e-mail. This will be with in 7 to 10 days of evaluation of technical bid.

17. Technical Evaluation: - All tenderers who quote for the supply of above Audio System are required to be ready for live demonstration. **Date of technical**

evaluation will be intimated later. Any clarification/doubts regarding the specification or related matters pertaining to supply of **REVAMPING OF CCTV SURVEILLANCE SYSTEM AT POLICE HEADQUARTERS, THIRUVANANTHAPURAM** may be freely got cleared from Police Headquarters.

18. All Bidders who participates in e-tender should produce hard copies of all relevant documents related to e tender at the time of technical evaluation, without fail.

19. Note to Bidders:

- i) Bidders have to procure legally valid Digital Certificate (Class III) as per Information Technology Act, 2000 for digitally signing their electronic bids. Bidders can procure the same from any of the license certifying authority of India. For more details, please visit the e-GP website www.etenders.kerala.gov.in.
- ii) Bidders are advised to note the Tender_Id and Tender No. & Date for future reference.
- iii) All uploaded documents should contain the signature and the office seal of the bidder/ authorized persons and should be digitally signed while uploading. Documents uploaded without digitally signing shall entitle rejection of the tender.
- iv) In the case of Foreign Equipments, the rate should be quoted in Indian Rupees. Preference will be given to those who are ready to supply the item without opening Letter of Credit. Ordinarily, no advance payment will be made for procuring the above item. In case advance payment has to be made, a clear case has to be made out by the Tenderer. However this will be only on extraordinary circumstances.
- v). For obtaining Digital Signature Certificate and help on e-tendering process, contact Kerala State IT Mission, e-Government Procurement PMU & Helpdesk, Basement floor of Pension Treasury Building, Uppalam Road, Statue, Thiruvananthapuram; Ph: 0471-2577088, 2577188; Toll free no: 18002337315; e-mail:etendershelp@kerala.gov.in; Website: www.etenders.kerala.gov.in on all government working days from 9:30 am to 5:30 pm.
- vi) The State Police chief is empowered to reject any tender without assigning any reason.
- vii) For any clarifications regarding the terms and conditions in this tender notice or the tender document, please contact Additional Asst. Inspector General of Police, OR Senior Superintendent H Branch, Police Headquarters,

Vazhuthacaud, Thiruvananthapuram – 10 on all Government working days from 10:30 am to 5:00 pm. Ph:0471-2721547 Fax: 0471-2726945

viii) **Bidders who are using Internet Banking are requested to make online payment 72 hours in advance.**

NOTE: - BIDDERS ARE ADVISED TO GO THROUGH THE CONDITIONS IN THE NOTICE INVITING TENDER AND THE TENDER DOCUMENT CAREFULLY AND COMPLY THEM TO AVOID OUTRIGHT REJECTION OF THEIR TENDER.

For any litigation relating to this order, the jurisdiction will be Thiruvananthapuram City.

Sd/-

Assistant Inspector General of Police, Procurement

For DIRECTOR GENERAL OF POLICE &

STATE POLICE CHIEF, KERALA



eTendering System Government of Kerala

Tender Details

Date : 09-Feb-2026 04:02 PM

Print

Basic Details

Organisation Chain	Kerala Police Police Headquarters		
Tender Reference Number	KPET/07/2026		
Tender ID	2026_KP_834883_1	Withdrawal Allowed	Yes
Tender Type	Open Tender	Form of contract	Item Wise
Tender Category	Goods	No. of Covers	2
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No
Payment Mode	Online	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No

Payment Instruments

Online Bankers	S.No	Bank Name
	1	SBI MOPS

Cover Details, No. Of Covers - 2

Cover No	Cover	Document Type	Description
1	Fee/PreQual/Technical	.pdf	Scanned copy of agreement executed on Kerala Stamp paper Rs. 200 duly signed and sealed in all pages
		.pdf	Scanned copy of Tender Document duly signed and sealed in all pages
		.pdf	Brochures of the item quoted and conditions of supply if any
		.pdf	Copies of other documents required in the Notice Inviting Tender, Specification etc
2	Finance	.xls	Financial Bid

Other Important Documents

S.No	Category	Sub Category	Sub Category Description	Format/File
1	Certificate Details	Permanent Account Number	Permanent Account Number	
2	Certificate Details	Registration Certificate	Registration Certificate	
3	Certificate Details	Income Tax Certificate	Income Tax Certificate	
4	Certificate Details	Partnership Deed	Partnership Deed	
5	Certificate Details	Affidavit regarding correctness of bid	Required in tender document in bidder file 1	
6	Certificate Details	Excise registration Number	Excise registration Number	
7	Certificate Details	Service tax registration No	Service tax registration No	
8	Certificate Details	GST Certificate	GST Certificate	
9	Financial Details	Annual Turn Over Details	Annual Turn Over Details	
10	Financial Details	Bankers Details	Bankers Details	
11	Financial Details	B22. P/L and Balance Sheet 2021-2022	P/L and Balance Sheet 2021-2022	
12	Financial Details	B23. P/L and Balance Sheet 2022-2023	P/L and Balance Sheet 2022-2023	

13	Financial Details	B24 P/L and Balance Sheet 2023-2024	P/L and Balance Sheet 2023-2024	
14	Miscellaneous	Work Completed Certificate Copies	Work Completed Certificate Copies	
15	Miscellaneous	Company profile	Company profile	
16	Work Details	Works Completed Details	Works Completed Details	
17	Work Details	Quantity of Work Done Details	Quantity of Work Done Details	

Tender Fee Details, [Total Fee in ₹ * - 7,417]				EMD Fee Details			
Tender Fee in ₹	6,650			EMD Amount in ₹	35,000	EMD Exemption Allowed	Yes
Processing Fee in ₹ (18.00% GST Incl.)	767			EMD Fee Type	fixed	EMD Percentage	NA
Fee Payable To	Nil	Fee Payable At	Nil	EMD Payable To	Nil	EMD Payable At	Nil
Tender Fee Exemption Allowed	Yes						

[Click to view modification history](#)

Work /Item(s)					
Title	REVAMPING OF CCTV SURVEILLANCE SYSTEM AT POLICE HEADQUARTERS, THIRUVANANTHAPURAM				
Work Description	REVAMPING OF CCTV SURVEILLANCE SYSTEM AT POLICE HEADQUARTERS, THIRUVANANTHAPURAM				
Pre Qualification Details	Refer Notice Inviting Tender, Specification and Pre-qualification criteria				
Independent External Monitor/Remarks	NA				
Show Tender Value in Public Domain	Yes				
Tender Value in ₹	35,00,000	Product Category	Equipments	Sub category	REVAMPING OF CCTV SURVEILLANCE SYSTEM
Contract Type	Tender	Bid Validity(Days)	180	Period Of Work(Days)	30
Location	Thiruvananthapuram	Pincode	695010	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	Police Headquarters Thiruvananthapuram
Should Allow NDA Tender	No	Allow Preferential Bidder	No		

Critical Dates			
Publish Date	09-Feb-2026 06:00 PM	Bid Opening Date	23-Feb-2026 03:00 PM
Document Download / Sale Start Date	09-Feb-2026 06:00 PM	Document Download / Sale End Date	21-Feb-2026 12:00 PM
Clarification Start Date	NA	Clarification End Date	NA
Bid Submission Start Date	09-Feb-2026 06:00 PM	Bid Submission End Date	21-Feb-2026 12:00 PM

Tender Documents					
NIT Document	S.No	Document Name	Description	Document Size (in KB)	
	1	Tendernotice_1.pdf	Notice Inviting Tender	2006.21	
Work Item Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)
	1	Tender Documents	GeneralConditions.pdf	Tender Document, General conditions, format for agreement etc	279.06
	2	Other Document	Specification.pdf	Specification	273.86
	3	Additional Documents	PrequalificationCriteria.pdf	Pre-qualification criteria	146.95
	4	BOQ	BOQ_1404602.xls	Financial Bid Bid	99.50

Bid Openers List			
S.No	Bid Opener Login Id	Bid Opener Name	Certificate Name
1.	sekharpramod@gmail.com	PRAMOD S	PRAMOD S
2.	sastha@gmail.com	SASTHA RAJ R	SASTHA RAJ R

3.	shibikshibi0@gmail.com	SHIBI K	SHIBI K
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Tender Properties

Auto Tendering Process allowed	No	Show Technical bid status	Yes
Show Finance bid status	Yes	Stage to disclose Bid Details in Public Domain	Technical Bid Opening
BoQ Comparative Chart model	Normal	BoQ Compartive chart decimal places	2
BoQ Comparative Chart Rank Type	H	Form Based BoQ	No

Tender Inviting Authority

Name	DGP and SPC Kerala
Address	Police Headquarters Vazhuthacaud, Thiruvananthapuram

Tender Creator Details

Created By	SHIBI K
Designation	Senior Superintendent
Created Date	09-Feb-2026 03:00 PM

BILL OF MATERIALS- "REVAMPING OF PHQRS CCTV SYSTEM"

SL No.	PRODUCT DESCRIPTION	QUANTITY	
1	4 MP BULLET / DOME	92	Nos.
2	64 CH NVR 8 SATA	2	Nos.
3	4 MP VARIFOCAI CAMERA	1	No.
4	ANPR CAMERA	3	Nos.
5	20 TB HDD	16	Nos.
6	24 PORT POE - FULL 10/100/1000 - SFP PORT	1	No.
7	16 POE SWITCH 0 FULL GIGA 10/100/1000 WITH SFP PORT	2	Nos.

8	8 PORT POE - FULL 10/100/1000 - SFP PORT	7	Nos.
9	12 U RACK 600 D depth	1	No.
10	6 U RACK 550D depth	5	Nos.
11	LC- LC FIBER PATCH CODE	20	Nos.
12	CAT 6 PATCH CODE 1MTR	20	Nos.
13	FIBER TRANSMISION BOX	6	Nos.
14	PIGTAIL	20	Nos.
15	24 PORT LIU - d link loaded	1	No.
16	6A PLUG AND SWITCH 2,6 M BOX & 6M PLATE	5	Nos.

17	20 A MCB	5	Nos.
18	MCB BOX	5	Nos.
19	CAT 6 UTP CABLE OUTDOOR	2600	Mtr
20	6 CORE OFC	2000	Mtr
21	HDPE PIPE 32MM	1800	Mtr
22	CAMERA HOUSING AND STAND	50	Nos.
23	25MM PVC PIPE	1000	Mtr
24	UTP CABLE CAT6 INDOOR	600	Mtr
25	UNDER GROUND 3 CORE 2.5MM SQM CABLE	1400	Mtr

26	SFP MODULE 10 G	14	Nos.
27	1 KV UPS WITH IN BUILT BATTERIES	6	Nos.
28	CAMERA POLE GI PIPE 3INCH 3 MTR WITH INSTALLATION CONCRETING MINIMUM 50 CM UNDER GROUNG LEVEL WITH CONCRETE	17	Nos.
29	WATERPROOF POE JUNCTION BOX -	12	Nos.
30	Installation of OFC and Power Cable, Outdoor Network Cable through 32mm HD Pipe	2600	Mtr
31	Trenching, Refilling and Installation of HD Pipe	1800	Mtr
32	Installation of 25mm PVC conduit Pipe installation with accessories	1000	Mtr
33	Installation of cat 6 network cable through 25mm PVC conduit	600	mtr
34	OFC Splicing and Dressing	20	Nos.

35	Installation of 6A PLUG AND SWITCH 2,6 M BOX & 6M PLATE and other electrification	5	Nos.
36	Configuration Charges including Dressing and labelling	1	No.

PRE-QUALIFICATION CRITERIA

- 1) The bidder must be a registered company under the Companies Act, Proprietorship, LLP or Pvt Ltd, an MSME registered organisation. Certificate of Incorporation/MSME Registration Certificate must be submitted.
- 2) The bidder/OEM must have experience in delivering and executing orders for Government Organisations. Copy of Work Orders must be submitted.
- 3) The bidder should have successfully completed any one of the following work orders within the last five years:
 - One project of value 25 Lakh or more, or
 - Two projects of value 10 Lakh or more each, or
 - Five projects of value Rs. 5 Lakh or more each.Work order/ Completion Certificate or Contracts to be submitted.
- 4) Average Annual Turnover of the bidder/OEM in the last 3 financial years:
 - 4 times of estimated valueThe bidder must have a positive net worth. Audited financial balance sheet, CA Certification etc to be submitted.
- 5) The bidder or OEM must have a minimum 4 years' experience in manufacturing or supplying the Equipments. The proposed system must comply with at least BIS/ISO standards for Hardware
- 6) OEM or bidder must provide a warranty of 3 years on all hardware. OEM Authorisation Letter, Warranty documentation, MAF (specifically mention the Tender number for this particular bid).

Service Centre & After-Sales Support Requirements

1. The Original Equipment Manufacturer (OEM) and/or System Integrator shall have a fully functional authorised Service Centre within the State of Kerala, preferably in or near Thiruvananthapuram.
2. The bidder shall provide details of the Service Centre address, contact numbers, email ID, and escalation matrix along with the bid.
3. The Service Centre shall maintain adequate stock of critical spares (cameras, NVR HDDS, power supplies, PoE switches, etc.) to ensure minimal downtime.

4. Maximum Response Time for attending a complaint shall not exceed 24 hours within working days, and fault resolution/restoration time shall normally not exceed 72 hours, except in cases of major component replacement where prior intimation is given.
5. The OEM/System Integrator shall provide a 24x7 Helpdesk / Support number for logging complaints and tracking resolution status.
6. The bidder/OEM shall ensure availability of spare parts for a minimum of 7 years from the date of commissioning of the system.

Warranty

3 (Three) Years Comprehensive Onsite Warranty for the complete CCTV system, including but not limited to, IP Cameras (Fixed, Varifocal and ANPR), NVRs and associated Recording Hardware, Hard Disks used within NVRs, Network Switches (PoE / non-PoE), media converters, LIUs, UPS/inverters provided as part of the CCTV solution, all associated accessories supplied under this project. The warranty shall cover labour, parts and service on an onsite basis. Preventive maintenance visits shall be conducted at least once in six months during the warranty period.

The rate quoted must include all the items including spare parts; service; labour; on-site comprehensive warranty for the contract period from the date of successful User Acceptance Test is the responsibility of the vendor.