



POLICE



DEPARTMENT

KERALA

No. E1(a)-18119/2025/Cyb

Cyber Police Headquarters,
Thiruvananthapuram

Pattom

Pincode:695004

✉adgpcyberops.pol@kerala.gov.in

☎04712726522

Dated. 01-11-2025

Tender Notice No. 18/2025/Cyb

01. The Inspector General of Police (Cyber Operations), Cyber Police Headquarters, Pattom, Thiruvananthapuram Kerala Police Department, Government of Kerala invites online bids from reputed manufacturers/authorized dealers or reputed vendors for the supply of '**Spare Battery for Motorola GP 328 Sets' (500 No.s)**.

02. Scope of Work: supply of **500 Nos. of 'Spare Battery for Motorola GP 328 Sets'**.

03. The Specifications/ Requirements of the items are attached as **Annexure**.

04. General conditions.

1) The Bidder should be a reputed Original Equipment Manufacturer (OEM) or the authorized dealer of OEM, who has an Authorization Certificate from the OEM to participate in the tender floated by Kerala Police to be produced.

2) The OEM/supplier must have a service centre functioning in South India to cater to immediate after-sales requirements. Service Centre details must be enclosed along with the Tender document (Preferably bidder should have a Service point in Kerala).

3) The bidder/Manufacturer has a successful track record for the completion of the tendered item within the delivery period at any State Government organization for a minimum period of 3 years, List of Orders executed has to be enclosed along with the tender.

4) The Bidder should have valid GST registration. A copy of the



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GST registration certificate should be enclosed along with the tender.

5) The bidder should have a valid PAN/Taxation Index Number. A copy of the PAN/Taxation Index Number allocation letter should be enclosed along with the tender. The Bidder must fulfil the following minimum qualification criteria to prove the techno commercial competence and submit the documents in support thereof:

a. Certificate of Registration/Incorporation Certificate of Bidder along with Copy of Service and sales Tax registration certificates.

b. Last 3 years financial status of the Bidder's/P&L and Balance sheet.

c. The Tenderer /manufacturer should submit a warranty Certificate along with the invoice.

d. The list of the items required to be supplied should be as per the specification and should comply with the standard list of items such as per the tender document and all the conditions and requirements specified in the tender should be satisfied by the firm.

6) In the case of a propriety item, a certificate by the OEM is to be attached.

7) Bidders are required to submit technical compliance documentation on their official letter-head.

8) Bidders deviating from the technical specifications will be liable for rejection.

9) The technically qualified bidder shall only be considered for financial bid opening.

10) The successful bidder should execute a service-level agreement in the prescribed format available at Cyber Police Headquarters.

11) The bidder and OEM should possess an ISO certificate. A copy of the valid ISO certificate has to be enclosed.

12) The OEM/Bidder should have a well-equipped service centre functioning in Kerala to cater to immediate after-sales requirements. A copy of service centre details must be enclosed along with tender the document.

05. Salient Features:

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2	Item	Spare Battery for Motorola GP 328 Sets
3	Quantity	500 Nos.
4	Estimated Amount	Rs. 15,75,000/- (including GST)
5	Tender Fees (Through Online Mode only)	Rs. 2,363/- + GST (18% amount on tender fees mentioned above shall be paid to GST Department directly by the bidder)
6	Earnest Money Deposit	Rs. 15,750/-
7	Date and Time of publication of e-tender	05.11.2025, 6 PM
8	Date of submission of e tender	05.11.2025, 6 PM to 26.11.2025, 3 PM
9	Last date and time for submission of e- tender	26.11.2025 3 PM
10	Date and Time of Opening	27.11.2025 6 PM
11	Date and Time of Technical Evaluation	Will be intimated in due course
12	Date and Time of Opening of Financial Bid	After Technical Evaluation
13	Place of Opening	Cyber Police Headquarters, Pattom
14	Bid Validity (Total Number of Days up to which the rates are to be firm)	180 Days
15	Address of Tender Inviting Authority	Inspector General of Police, Cyber Police Headquarters, Pattom - 695004 Ph No: 04712448707 email: sptele.pol@kerala.gov.in Website: www.keralapolice.gov.in 2.



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06. Mode of submission of bids:- Online. All Bid documents shall be submitted only in the online procedure through the e-GP website www.etenders.kerala.gov.in in their designated online covers. Details of covers are given separately. No other mode of submission shall be accepted and such tenders will be of submission shall be accepted and such tenders will be rejected outright.

07. Cover details: - No. of covers - 2. (1. Technical Bid, 2. Financial Bid). The AMC/ATS after the warranty period is also to be quoted in the Financial Bid.

08. Downloading of e-Tender documents:- The tender document can be downloaded from the eGP website www.etenders.kerala.gov.in from the date and time of publication of the e-tender onwards to the last date and time for online submission of the e-tender. Downloading of tender documents will not be possible after the date specified above.

09. Submission of e-Tender documents: - The digitally signed tender document and other specified documents shall be submitted online through the e-GP website www.etenders.kerala.gov.in well in advance before the last date and time mentioned above. No submission shall be allowed after the last date mentioned above.

10. Payment of Tender Fees: -A non-refundable tender fee shall be paid in online mode through the e-GP website www.etenders.kerala.gov.in at the time of bid submission. No other mode of payment shall be accepted. THE TENDERS OF BIDDERS WHO DO NOT REMIT FEES THROUGH ONLINE WILL BE REJECTED OUTRIGHT.

11. Payment of Earnest Money Deposit (EMD):-The EMD shall be paid in online mode through the e-GP website www.etenders.kerala.gov.in at the time of bid submission. No other mode of remittance shall be accepted.

12. Exemption from payment of EMD: - All the MSME registered OEMS with Udyog Aadhar registration or any other body specified by the Ministry of Micro, small and medium Enterprises working with the State of Kerala are exempted from submission of EMD. Those bidders claiming exemption shall submit valid registration certificates from the SPD, Kerala or NSSIC, New Delhi. Tenders of bidders who do not remit EMD online or do not upload documental proof (digitally signed) for exemption of EMD will be rejected outright.

13. Withdrawal and re-submission of e-Tender: - The Bidders are at liberty to withdraw the submitted tender/documents and



to submit fresh tender/documents till the last date and time of submission of the e-Tender after which withdrawal/resubmission will not be allowed.

14. Opening of e-Tenders:- The bid shall be opened online through the e-GP website www.etenders.kerala.gov.in at the Cyber Police Headquarters, Pattom, Thiruvananthapuram on the date and time mentioned above in the presence of the Bidders/authorized representatives who wish to attend at the above address. If the tender opening date happens to be a holiday or non-working day due to any valid reason, the tender opening process will be done on the next working day at the same time and place specified. The Samples supplied will be evaluated by a Technical Evaluation Committee and those that do not confirm to the specifications or to the satisfaction of the Committee will be rejected. The financial bids of the technically qualified Tenderers only will be considered for opening.

15. Technical Evaluation: - All tenderers who quote for the supply of the above equipment are required to be ready for live demonstration on a convenient date, which will be intimated in due course. In the event of firms not being able to show live demonstrations, they need to convince the Technical evaluation committee about such inability and resort to documentary/PowerPoint presentations with original product brochures/CDs/scale models/videos/slide shows etc. to the utmost satisfaction of the Technical Evaluation committee. Any clarification/doubts regarding the specification or related matters pertaining to the items tendered may be freely got cleared by contacting the Inspector of Police, Store Headquarters, Mob. 9497987442.

1. DySP (C&T) Telecommunication & Technology - Chairman.
2. IP Central Work Shop, Telecommunication & Technology - Member.
3. IP Store, Telecommunication & Technology - Member.

The Chairman of the Committee can co-opt any other technical member of his choice to the Committee for proper evaluation of the tendered item.

16. All Bidders, who participate in e-tenders should produce hard copies of all relevant documents related to e-tenders at the time of technical evaluation, without fail.

17. Note to Bidders

i) Bidders have to procure a legally valid Digital Certificate (Class III) as per the Information Technology Act, 2000 for



digitally signing their electronic bids. Bidders can procure the same from any of the license-certifying authorities of India. For more details, please visit the e-GP website www.etenders.kerala.gov.in.

ii) Bidders are advised to note the Tender ID and Tender No. & Date for future reference.

iii) All uploaded documents should contain the signature and the office seal of the bidder/ authorized persons and should be digitally signed while uploading. Documents uploaded without digitally signing shall entitle rejection of the tender.

iv) In the case of foreign equipment, the rate should be quoted in Indian Rupees. Preference will be given to those who are ready to supply the item without opening a Letter of Credit. Ordinarily, no advance payment will be made for procuring the above item. In case of advance payment has to be made, a clear case has to be made out by the Tenderer. However, this will be only in extraordinary circumstances.

v) For obtaining Digital Signature Certificate and help on the e-tendering process, contact Kerala State IT Mission, e-Government Procurement PMU & Helpdesk, Basement floor of Pension Treasury Building, Uppalam Road, Statue, Thiruvananthapuram; Ph: 04712577088, 2577188; Toll free No: 18002337315; e-mail: etendershelp@kerala.gov.in; Website: www.etenders.kerala.gov.in on all government working days from 10 am to 5 pm.

vi) The Inspector General of Police (Cyber Operations), Cyber Police Headquarters, Pattom, Thiruvananthapuram is empowered to reject any tender without assigning any reason.

vii) For any **clarifications** regarding the terms and conditions in this tender notice or the tender document, please contact the Inspector of Police Tele Store, Cyber Police Headquarters, Pattom, Thiruvananthapuram 695004 on all Government working days from 10 am to 5 pm. **Mob. 9497987442.**

viii) Bidders who are using Internet Banking are requested to make online payments 72 hours in advance.

ix) BIDDERS ARE ADVISED TO GO THROUGH THE CONDITIONS IN THE NOTICE INVITING TENDER AND THE TENDER DOCUMENT CAREFULLY AND COMPLY THEM TO AVOID OUTRIGHT REJECTION OF THEIR TENDER.

18. For any litigation relating to this order, the jurisdiction will be Thiruvananthapuram City.



S SREEJITH IPS
Inspector General of Police (ic)

To : The concerned.



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