



POLICE



DEPARTMENT

KERALA

No. G2-7969/2026/Cyb(1)

Cyber Police Headquarters,
Thiruvananthapuram
Pattom

Pincode:695004

✉adgpcyberops.pol@kerala.gov.in

☎04712726522

Dated. 07-10-2026

17/26-27/Cyb Operations

The Inspector General of Police, Cyber Operations, Cyber Police Headquarters, Kerala Police Department, Government of Kerala, invites online bids from eligible Original Equipment Manufacturers (OEMs), OEM-authorised dealers/system integrators and qualified vendors for the "Digitization and Implementation of a DMR Tier II Wireless Communication System at Sabarimala and Sree Padmanabhaswamy Temple."

I. Scope of Work: The scope of work shall comprise the supply, installation, integration, testing, and commissioning, of the DMR Tier II wireless communication system at Sabarimala and Sree Padmanabha Swamy Temple, in strict accordance with the specifications, technical requirements, and site conditions as per the Tender Document.

All offered radios shall support AES-256 encryption. Secure generation, loading, management, re-keying and authorised handover of encryption keys shall form part of the successful bidder's scope. Detailed key-management and security requirements shall be as specified in the technical specifications.

II. Tender Documents: The eligibility conditions, technical specifications, scope of work, commercial conditions and other requirements are attached annexure 1.

III. General Conditions: Bidders shall comply with the following conditions in addition to all other conditions contained in the tender document:

1. The bidder shall have been continuously engaged in the supply, installation and maintenance of professional wireless communication systems for a minimum period of three years (3 years) as on the bid-submission date.
2. The bidder/Manufacturer shall have a successful track record for the completion of at least one similar tendered DMR projects within the delivery period, during the preceding three years from the date of technical bid opening, at any Central/State Governments, PSUs or statutory bodies. List of such projects /orders executed has to be enclosed along with the tender documents.
3. The OEM/Supplier shall have a functional service centre in the State of Kerala as on the date of opening of the Technical Bid to cater to after-sales service requirements. The bidder shall furnish, along with the Tender, the address, contact details, staffing particulars, and documentary evidence of ownership or valid authorization in respect of the service Centre.



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4. The Bidder shall have valid GST registration. A copy of the GST registration certificate shall be enclosed along with the tender.
5. The bidder shall have a valid PAN/Taxation Index Number. A copy of the PAN/Taxation Index Number allocation letter shall be enclosed along with the tender.
6. **The Bidder must fulfil the following minimum qualification criteria to prove the techno-commercial competence and submit the documents in support thereof:**
 1. Certificate of Registration / Incorporation Certificate of Bidder.
 2. Financial status: The bidder shall submit Audited Balance sheets and Profit & Loss accounts for the preceding three completed financial years, along with duly certified Turn Over and Net Worth certificates. The minimum average annual turn over of the bidder shall be 10 Crore and net - worth shall be 25 Crore.
 3. Document supporting confirmation of the offered warranty period.
 4. The proposed DMR Tier II system shall comply with the latest applicable ETSI TS 102 361 standards. The OEM shall be certified ISO 9001 and ISO 14001.
 5. The successful bidder shall have complete responsibility for the supply, installation, integration, testing and commissioning of the system in accordance with the approved specifications, applicable technical standards and prescribed safety requirements.
 6. The successful bidder shall take all necessary precautions to ensure the safety of personnel, equipment, buildings and other property during transportation, loading, unloading, installation, testing and commissioning. The bidder shall be responsible for any loss or damage attributable to its acts, omissions or negligence.
 7. The bidder may visit the potential locations for project implementations, with prior permission of the undersigned to acquaint themselves with the exact site requirements and site conditions and quote as per their site survey, at their own expense. For any assistance in this regard, the office of the undersigned may be contacted.
 8. The successful bidder shall provide all technical assistance, documentation and liaison support required for obtaining statutory approvals, frequency assignments and licenses from Wireless Planning and Coordination (WPC) or other competent authorities. Statutory royalty and license fees shall be paid directly by the Department, wherever the Department is the designated license holder. SACFA clearance charge shall be paid by the bidder,
 9. List of the items required to be installed shall be as per the specification & site requirement. Also, shall comply with the standard list of items as per the tender document and all the conditions and requirements specified in the tender shall be satisfied by the firm.
 10. Notwithstanding compliance with the prescribed technical specifications and submission of all required documents, a bidder shall be declared technically qualified only upon successful completion of the Field Trial/Demonstration conducted by the Purchaser. The Field Trial/Demonstration shall be carried out in accordance with the prescribed protocol, evaluation methodology, test parameters, pass/fail criteria, location, duration and notice period specified in the Tender Document. All costs associated with the Field Trial/Demonstration shall be borne by the bidder.
 11. The Technically qualified bidder shall only be considered for financial bid opening.



IV. Schedule:

SL No	Tender No.	17/26-27/Cyb Operations
1	Item	" Digitization- Implementation of DMR Tier II" of Wireless communication system at Sabarimala & Sree Padmanabha Swamy Temple.
2	Estimated Amount	₹ 3,71,00,000.00
3	Tender Fees(Through Online Mode	₹ 25,000/-+GST extra.(18% GST amount on tender fees mentioned above shall be paid to GST Department directly by the bidder)
4	Earnest money deposit (Through online mode)	3,71,000/-
5	Specifications /Requirements	Attached as Annexure
6	Date&Time of publication of e-tender	07/10/2026, 6.30 PM
7	Date of submission of eTender	07/10/2026, 6.30 PM to 17/10/2026, 02PM
8	Last date and time for online submission of e Tender	17/10/2026, 02 PM
9	Date and Time of opening of e tender	19/10/2026, 4.00 PM
10	Date, Time and Place of Technical evaluation	Within 7-days from the date of opening of the Tender at Cyber Police Headquarters, Pattom, Thiruvananthapuram
11	Date and Time of opening of financial bid	After Technical Evaluation
12	Place of opening	Cyber Police Hqrs, Pattom, Thiruvananthapuram
13	Bid validity (total No of days up to which the rates are to be firm)	180 days
14	Address of Tender inviting authority	The Inspector General of Police Cyber Operations, Cyber Police Headquarters, Pattom, Thiruvananthapuram
15	Completion of the Project	Supply, Installation, Integration, Testing, Commissioning, Training shall be completed within 45 days from the date of letter of intendent (LoI) or 3 months from the date of



V. Mode of submission of bids: All Bid documents shall be submitted only in the online procedure through the eGP website www.etenders.kerala.gov.in in their designated online covers. Details of covers are given separately. No other mode of submission shall be accepted and such tenders shall be rejected outright.

VI. Cover details: - No. of covers - 2. i) Technical Bid ii) Financial Bid. In the case of Foreign equipment, the rate must be quoted in Indian Rupees. The documents to be uploaded under each online cover are specified on the website.

VII. Downloading of e-Tender documents: The tender documents can be downloaded from the e-GP website www.etenders.kerala.gov.in from the date and time of publication of the e-tender onwards to the last date and time for online submission of the e-tender. Downloading of tender documents shall not be possible after the date specified above.

VIII. Submission of e-Tender documents: The digitally signed tender document and other specified documents (including the agreement) shall be submitted online through the e-GP website www.etenders.kerala.gov.in well in advance before the last date and time mentioned above. No submission shall be allowed after the last date mentioned above.

IX. Payment of Tender Fees: A non-refundable, prescribed tender fee shall be paid in online mode through the e-GP website www.etenders.kerala.gov.in at the time of bid submission. No other mode of payment shall be accepted. THE BIDDERS WHO DO NOT REMIT FEES ONLINE SHALL BE REJECTED FORTHWITH.

X. Payment of Earnest Money Deposit (EMD): The EMD shall be paid in online mode through the e-GP website www.etenders.kerala.gov.in at the time of bid submission. No other mode of remittance shall be accepted.

XI. Exemption from payment of EMD: Bidders registered with the Stores Purchase Department, Government of Kerala, or Micro, Small and Medium Enterprises (MSMEs) registered with the National Small Industries Corporation (NSIC) Ltd., New Delhi, holding valid competency certificates for the tendered items, shall be exempt from furnishing the EMD. Bidders claiming such exemption shall upload a valid registration/competency certificate along with the Technical Bid. Bids submitted without payment of EMD or without valid documentary proof of exemption shall be rejected.

XII. Withdrawal and re-submission of e-Tender: The Bidders are at liberty to withdraw the submitted tender/documents and to submit fresh tender/documents till the last date and time of submission of eTender, after which withdrawal/resubmission shall not be allowed.

XIII. Opening of e-Tenders: The bids shall be opened online through the eGP website www.etenders.kerala.gov.in at the Cyber Police Headquarters, Pattom, Thiruvananthapuram on the date and time mentioned above in the presence of the Bidders/ authorized representatives, who wish to attend at the above address. If the tender opening date happens to be a holiday or nonworking day due to any valid reason, the tender opening process shall be done on the next working day at the same time and place specified. Any change in the opening date/time/venue due to other reasons shall be informed by way of the 'Corrigendum' published on the e-GP website. The Technical Bids



shall be evaluated by a 'Technical Evaluation Committee' strictly against the published technical specifications, eligibility criteria and field-trial parameters. Bids that do not conform to the specifications to the satisfaction of the Technical Evaluation Committee shall be rejected. The financial bids of the technically qualified Bidder only shall be considered for opening.

XIV. Technical Evaluation: All bidders shall, if required by the Tender Inviting Authority, present the offered equipment for technical evaluation at the Office of the Cyber Police Headquarters, Pattom, Thiruvananthapuram, within 10 (Ten) days from the date of opening of the tender. The decision of the competent authority in respect of the technical evaluation shall be final and binding on all bidders.

XV. All the Bidders who participate in the e-tender shall produce originals / hard copies of all relevant documents related to the e-tender at the time of technical evaluation, for verification.

XVI. The Bidder shall provide the complete price-breakup in the Financial Bid itself.

XVII. Note to Bidders:

1. Bidders have to procure a legally valid Digital Certificate (Class III) as per the 'Information Technology Act, 2000' for digitally signing their electronic bids. Bidders can procure the same from any of the license certifying authorities of India. For more details, please visit the e-GP website www.etenders.kerala.gov.in.
2. Bidders are advised to note the Tender ID and Tender No. & Date for future reference. All uploaded documents shall contain the signature and the office seal of the bidder/authorised persons and shall be digitally signed while uploading Documents. Documents not submitted in the prescribed manner shall be liable to rejection, subject to the tender conditions.
3. In the case of Foreign Equipment, the rate shall be quoted in Indian Rupees.
4. For obtaining 'Digital Signature Certificate' and help on the e-tendering process, contact **Saankethika, near EPF Office, Vrindavan Gardens, Pattom**, and 24x7 technical-help numbers including **0120-4001002, 0120-4001005 and 0120-4493395**.
5. The Tender Inviting Authority reserves the right to accept or reject any or all bids, wholly or partly, in accordance with the applicable procurement rules. The lowest bid need not necessarily be accepted.

XVIII. The successful bidder shall execute a 'Service Level Agreement' in the format available at the Office of IGP Cyber Ops. Pattom Thiruvananthapuram, as soon as the work order is issued. Bidder is required to agree for unconditional acceptance of the above SLA as per the tender conditions.

XIX. Subject to the dispute resolution provisions contained in the tender documents and the resultant contract, the courts at Thiruvananthapuram alone shall have exclusive jurisdiction in respect of all disputes and claims arising out of or in connection with this tender, the bidding process, the award of contract or the contract executed pursuant there to.

Note: Bidders are advised to go through the conditions in the notice inviting tender and the tender document carefully and comply with them to avoid outright rejection of their bid.

Scope of work and details of the project, specifications are attached as Annexure.1





Dr.Aparna O IPS
Superintendent of Police
For Additional Director General of Police
(Cyber Operations)

To : The concerned.

