



**GOVERNMENT OF KERALA
POLICE DEPARTMENT**

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www.keralapolice.gov.in

H10/19745/2019/PHQ

Dated: 09/09/2026

**e-Government Procurement (e-GP)
NOTICE INVITING TENDER**

The State Police Chief, Kerala Police Department, Government of Kerala invites online bids from reputed manufacturers/ authorized dealers or reputed vendors for the **Supply of Video Conferencing Equipment**. The bidders should comply with the following general conditions in addition to the additional conditions of the instant tender.

General

1. The Bidder should be a reputed or authorized firm.
2. One bidder can not represent two suppliers/OEMs or quotes on their behalf in a particular tender.
3. The OEM/Bidder should have a well equipped service centre functioning in India (preferable in Kerala) to cater to immediately after sales requirement; copy of Service Centre details must be enclosed along with Tender document. (Preferably bidder should have a Service Centre in Kerala/South India).
4. A reputed vendor can participate in the tender provided the vending outfit is functioning in the market for at least 4 years.
5. The Bidder should have valid GST registration. Copy of GST registration certificate should be enclosed along with the tender.

6. The bidder should have valid PAN/Taxation Index Number. Copy of PAN/Taxation Index Number allocation letter should be enclosed along with the tender.
7. The Bidder must fulfil the following minimum qualification criteria to prove the techno-commercial competence and submit the documents in support thereof:
 - a). Certificate of Registration/Incorporation Certificate of the Bidder.
 - b). Last 3 year's financial status of the Bidder's/P&L and Balance Sheet/audit report of last 3 years.
 - c). The Bidder has to submit a letter specifying the warranty period.

1	Tender No. & Date	KPET/38/2026/PHQ Dated 09.09.2026
2	Item	Supply of Video Conferencing Equipment
3	Quantity	12 Nos.
4	Estimated Amount	Rs. 6 Lakh
5	Tender Fees (through online mode only)	Rs. 1500/- (Rupees One Thousand Five hundred only) (GST extra) GST amount on tender fees mentioned above shall be paid to GST Department directly by the bidder.
6	Earnest Money Deposit (through online mode only)	Rs. 6,000/- (Rupees. Six thousand only)
7	Specifications	Attached in tender document
8	Date and time of publication of e-Tender	10/09/2026, 02:00 PM

9	Date of submission of e-Tender	10/09/2026, 02:00 PM To 23/09/2026,12:00 NOON
10	Last date and time for online submission of e-tender	23/09/2026,12:00 NOON
11	Date and time of opening of e-Tender	24/09/2026, 3:00 PM
12	Place of opening	Police Headquarters, Thiruvananthapuram
13	Date, Time and Place of Technical evaluation and document verification	Will be intimated later
14	Bid Validity (Total Number of Days up to which the rates are to be firm)	180 days
15	Address of Tender Inviting Authority	State Police Chief, Kerala, Vazhuthacaud, Thiruvananthapuram - 695010 Ph: 0471-2722566 Fax: 0471-2722566 e-mail: aig2phq.pol@kerala.gov.in Website: www.keralapolice.gov.in

8. Mode of submission of bids: - Online. All Bid documents shall be submitted only in online procedure through the e-GP website www.etenders.kerala.gov.in in their designated online covers. Details of covers are given separately. No other mode of submission shall be accepted and such tenders will be rejected outright.

9. Cover details: - No. of covers - 2. i) Technical Bid ii) Financial Bid. The AMC/ATS after warranty period also to be quoted in the Financial Bid. In the case of Foreign Equipments, the rate must be quoted in Indian Rupees. The documents to be uploaded under each online covers are specified in the website.

10. Downloading of e-Tender documents:- The tender document can be downloaded from the e-GP website www.etenders.kerala.gov.in from the date and time of publication of e-tender onwards to last date and time for online submission of e-tender. Downloading of tender documents will not be possible after the date specified above.

11. Submission of e-Tender documents: - The digitally signed tender document and other specified documents shall be submitted online through the e-GP website www.etenders.kerala.gov.in well in advance before the last date and time mentioned above. No submission shall be allowed after the last date mentioned above.

12. Payment of Tender Fees: - A non-refundable tender fee shall be paid in online mode through the e-GP website www.etenders.kerala.gov.in at the time of bid submission. No other mode of payment shall be accepted. **THE TENDERS OF BIDDERS WHO DO NOT REMIT FEES THROUGH ONLINE WILL BE REJECTED OUTRIGHT.**

13. Payment of Earnest Money Deposit (EMD): - The EMD shall be paid in online mode through the e-GP website www.etenders.kerala.gov.in at the time of bid submission. No other mode of remittance shall be accepted.

14. Exemption from payment of EMD: - Bidders who are registered with Store Purchase Department, Kerala or National Small Scale Industries Corporation Ltd., New Delhi (for the items tendered) are exempted from submission of EMD. Those bidders claiming exemption shall submit valid registration certificate from the SPD, Kerala or NSSIC, New Delhi.

Tenders of bidders who do not remit EMD online or do not upload documental proof (digitally signed) for exemption of EMD will be rejected outright.

15. Withdrawal and re-submission of e-Tender: - The Bidders are at liberty to withdraw the submitted tender/documents and to submit fresh tender/documents till the last date and time of submission of the e-Tender after which withdrawal/re-submission will not be allowed.

16. Opening of e-Tenders: - The bids shall be opened online through the e-GP website www.etenders.kerala.gov.in at the Police Headquarters, Vazhuthacaud, Thiruvananthapuram on the date and time mentioned above in the presence of the Bidders/ authorized representatives who wish to attend at the above address. If the tender opening date happens to be a holiday or non-working day due to any valid reason, the tender opening process will be done on the next working day at the same time and place specified. Any change in the opening date/time/venue due to other reasons shall be informed by way of Corrigendum published in the e-GP website. The Technical Bids will be evaluated by a Technical Evaluation Committee and those that do not conform to the specifications or to the satisfaction of the Committee will be rejected. The financial bids of the Technically qualified Tenderers only will be considered for opening. The date of opening of financial Bids will be intimated to the concerned technically qualified tenderers, over phone/Fax/e-mail. This will be with in 4 to 7 days of evaluation of technical bid.

17. Technical Evaluation: - All tenderers who quote for the supply of above equipment are required for a live demonstration. **Date of demonstration and document verification will be intimated later.**

18. All Bidders who participates in e-tender should produce hard copies of all relevant documents related to e tender at the time of technical evaluation, without fail.

19. Note to Bidders:

- i) Bidders have to procure legally valid Digital Certificate (Class III) as per Information Technology Act, 2000 for digitally signing their electronic bids. Bidders can procure the same from any of the license certifying authority of

India. For more details, please visit the e-GP website www.etenders.kerala.gov.in.

- ii) Bidders are advised to note the Tender_Id and Tender No. & Date for future reference.
- iii) All uploaded documents should contain the signature and the office seal of the bidder/ authorized persons and should be digitally signed while uploading. Documents uploaded without digitally signing shall entitle rejection of the tender.
- iv) In the case of Foreign Equipments, the rate should be quoted in Indian Rupees. Preference will be given to those who are ready to supply the item without opening Letter of Credit. Ordinarily, no advance payment will be made for procuring the above item. In case advance payment has to be made, a clear case has to be made out by the Tenderer. However this will be only on extraordinary circumstances.
- v). For obtaining Digital Signature Certificate and help on e-tendering process, contact Kerala State IT Mission, e-Government Procurement PMU & Helpdesk, Basement floor of Pension Treasury Building, Uppalam Road, Statue, Thiruvananthapuram; Ph: 0471-2577088, 2577188; Toll free no: 18002337315; e-mail: etendershelp@kerala.gov.in; Website: www.etenders.kerala.gov.in on all government working days from 9:30 am to 5:30 pm.
- vi) The State Police chief is empowered to reject any tender without assigning any reason.
- vii) For any clarifications regarding the terms and conditions in this tender notice or the tender document, please contact Assistant Inspector General of Police, OR Senior Superintendent H Branch, Police Headquarters, Vazhuthacaud, Thiruvananthapuram – 10 on all Government working days from 10:30 am to 5:00 pm. Ph:0471-2721547 Fax: 0471-2726945
- viii) **Bidders who are using Internet Banking are requested to make online payment 72 hours in advance.**

NOTE: - BIDDERS ARE ADVISED TO GO THROUGH THE CONDITIONS IN THE NOTICE INVITING TENDER AND THE TENDER DOCUMENT CAREFULLY AND COMPLY THEM TO AVOID OUTRIGHT REJECTION OF THEIR TENDER.

For any litigation relating to this order, the jurisdiction will be Thiruvananthapuram City.

Sd/-

Assistant Inspector General of Police, Procurement
For DIRECTOR GENERAL OF POLICE &
STATE POLICE CHIEF, KERALA



**Kerala
Tenders**

eTendering System Government of Kerala

Tender Details

Date : 10-Sep-2026 01:12 PM

Print

Basic Details

Organisation Chain	Kerala Police Police Headquarters		
Tender Reference Number	KPET/38/2026/PHQ		
Tender ID	2026_KP_868782_1	Withdrawal Allowed	Yes
Tender Type	Open Tender	Form of contract	Item Rate
Tender Category	Goods	No. of Covers	2
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No
Payment Mode	Online	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No

Payment Instruments

Online Bankers	S.No	Bank Name
	1	SBI MOPS

Cover Details, No. Of Covers - 2

Cover No	Cover	Document Type	Description
1	Fee/PreQual/Technical	.pdf	Scanned copy of agreement executed with Kerala stamp paper for Rs.200 signed and sealed in all pages
		.pdf	Scanned copy of tender document duly signed and sealed in all pages
		.pdf	Brochures of the items quoted
		.pdf	All documents required as per the specifications and notice inviting tender
2	Finance	.xls	financial bid

Other Important Documents

S.No	Category	Sub Category	Sub Category Description	Format/File
1	Certificate Details	Permanent Account Number	Permanent Account Number	
2	Certificate Details	Registration Certificate	Registration Certificate	
3	Certificate Details	Income Tax Certificate	Income Tax Certificate	
4	Certificate Details	Affidavit regarding correctness of bid	Required in tender document in bidder file 1	
5	Certificate Details	Excise registration Number	Excise registration Number	
6	Certificate Details	GST Certificate	GST Certificate	
7	Financial Details	Bankers Details	Bankers Details	
8	Financial Details	B23. P/L and Balance Sheet 2022-2023	P/L and Balance Sheet 2022-2023	
9	Financial Details	B24 P/L and Balance Sheet 2023-2024	P/L and Balance Sheet 2023-2024	
10	Financial Details	B25. P/L and Balance Sheet 2024-2025	P/L and Balance Sheet 2024-2025	
11	Miscellaneous	Work Completed Certificate Copies	Work Completed Certificate Copies	
12	Miscellaneous	Company profile	Company profile	
13	Work Details	Works Completed Details	Works Completed Details	
14	Work Details	Quantity of Work Done Details	Quantity of Work Done Details	

Tender Fee Details, [Total Fee in ₹ * - 1,795]				EMD Fee Details			
Tender Fee in ₹	1,500			EMD Amount in ₹	6,000	EMD Exemption Allowed	Yes
Processing Fee in ₹ (18.00% GST Incl.)	295			EMD Fee Type	fixed	EMD Percentage	NA
Fee Payable To	Nil	Fee Payable At	Nil	EMD Payable To	Nil	EMD Payable At	Nil
Tender Fee Exemption Allowed	Yes						

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Work / Item(s)					
Title	Supply of Video Conferencing Equipment				
Work Description	Supply of Video Conferencing Equipment				
Pre Qualification Details	refer notice inviting tender and specification				
Independent External Monitor/Remarks	NA				
Show Tender Value in Public Domain	Yes				
Tender Value in ₹	6,00,000	Product Category	Hardware	Sub category	Video Conferencing Equipment
Contract Type	Tender	Bid Validity(Days)	180	Period Of Work(Days)	25
Location	Thriuvananthapuram	Pincode	695010	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	Police Headquarters Thiruvananthapuram
Should Allow NDA Tender	No	Allow Preferential Bidder	No		
Tenderer Class	Not Applicable				

Critical Dates			
Publish Date	10-Sep-2026 02:00 PM	Bid Opening Date	24-Sep-2026 03:00 PM
Document Download / Sale Start Date	10-Sep-2026 02:00 PM	Document Download / Sale End Date	23-Sep-2026 12:00 PM
Clarification Start Date	NA	Clarification End Date	NA
Bid Submission Start Date	10-Sep-2026 02:00 PM	Bid Submission End Date	23-Sep-2026 12:00 PM

Tender Documents				
NIT Document	S.No	Document Name	Description	Document Size (in KB)
	1	Tendernotice_1.pdf	Notice Inviting Tender	432.21
Work Item Documents	S.No	Document Type	Document Name	Description
	1	Tender Documents	Gencondition.pdf	Tender document, General Condition and format for agreement
	2	Other Document	specification.pdf	specification
	3	BOQ	BOQ_1471742.xls	financial bid

Bid Openers List			
S.No	Bid Opener Login Id	Bid Opener Name	Certificate Name
1.	sekharpramod@gmail.com	PRAMOD S	PRAMOD S
2.	sastha@gmail.com	SASTHA RAJ R	SASTHA RAJ R
3.	shibikshibi0@gmail.com	SHIBI K	SHIBI K

Tender Properties			
Auto Tendering Process allowed	No	Show Technical bid status	Yes
Show Finance bid status	Yes	Stage to disclose Bid Details in Public Domain	Technical Bid Opening

BoQ Comparative Chart model	Normal	BoQ Compartive chart decimal places	2
BoQ Comparative Chart Rank Type	H	Form Based BoQ	No

Tender Inviting Authority

Name	DGP and State Police Chief Keralam
Address	DGP and State Police Chief Keralam

Tender Creator Details

Created By	SHIBI K
Designation	Senior Superintendent
Created Date	10-Sep-2026 12:51 PM

Specification of VC Equipment -Camera, Microphone with DVR

Product Type	All-in-One Video Bar with internal/external DVR recording and playback capability.
Built-in Components	6 beamforming microphones, PTZ camera, 2 speakers, AI Viewfinder, cable management and retention system, table stand
Display Resolution:	Up to 1080p
Network Protocol Support	IPv4, IPv6
Camera Resolution	4K, 1440p, 1080p, 900p, 720p, and SD at 30fps
Pan and Tilt	yes , motorized
Diagonal Field of View	90 degree
Horizontal Field of View	80 degree
Vertical Field of View	50 degree
Speakers	2x 70 mm - 8 W
Microphones pick up range	7 METERS
Interfaces	HDMI Out: 2 (up to 1080p) HDMI In: 1 USB: 3x Type A, 1x Type C Network: 10/100/1G Ethernet WiFi: 802.11a/b/g/n/ac External Mic Input: Yes
Remote Control	Bluetooth
STd accessories	Power cord/ USB cable/hdmi cable
Recording (DVR) Capability	Internal/External DVR module supporting local recording of audio and video sessions directly from the VC system. Minimum 2 TB Surveillance-grade HDD (24×7 rated), expandable up to 4 TB. Must support secure file format with date/time-stamped recordings and playback through built-in or compatible player software. Supported Video Formats : H.264 / H.265; Audio: AAC / Opus. Supports MP4 and AVI export.
Warranty	5 years onsite warranty. The OEM or OEM-authorized service centre should be available in Kerala
ADD on items-	Mic Pod
	Mic Hub
	USB (10m, 25m, 45m)

Pre-qualification criteria

- The bidder must be a registered company under the Companies Act, Proprietorship, LLP or Pvt Ltd, an MSME registered organisation. Certificate of Incorporation/MSME Registration Certificate must be submitted.
- The bidder/OEM must have experience in delivering and executing orders for Government organisations. Copy of work orders must be submitted.
- Average Annual Turnover of the bidder/OEM in the last 3 financial years should be 24 Lakhs
- The bidder must have a positive net worth. Audited financial balance sheet, CA Certification etc to be submitted.
- The bidder or OEM must have a minimum 4 years experience in manufacturing or supplying the said equipment.
- The proposed system must comply with at least BIS/ISO standards for Hardware
- OEM or bidder must provide a warranty of 5 years on all hardware. OEM authorisation letter, warranty documentation, MAF (specifically mention the Tender number for this particular bid).
- Bidders must provide on-site support delivery and installation.
- All the bidders should deliver one unit of each equipment with required supporting documents to the Police Headquarters for technical evaluation.
- **Equipments/Samples produced for Technical Evaluation has to be kept with the Department for verification at the time of delivery.**