



POLICE



DEPARTMENT

KERALA

No. G2-9590/2025/Cyb

Cyber Police Headquarters,

Thiruvananthapuram

Pattom

Pincode:695004

✉adgpcyberops.pol@kerala.gov.in

☎04712726522

Dated. 09-09-2025

TENDER NOTICE NO. 10/2025 - 26/Cyb.

The Inspector General of Police, Cyber Operations, Cyber Police Headquarters, Kerala Police Department, Government of Kerala invited 'online bids' from reputed manufacturers / authorized dealers or reputed vendors for the '**Digitalization (Implementation DMR Tier II) of Wireless Communication System at Kozhikode City Law & Order and Traffic Communication and Kannur City Traffic Communication Network**'.

1. Scope of Work: 'Digitalization (Implementation DMR Tier II) of Wireless communication system at Kozhikode City Law & Order and Traffic Communication and Kannur City Traffic Communication Network'.

2. The Tender conditions / Requirements / Specifications of the item are attached as Part A,B & C.

3. General conditions: The bidders should comply with the following conditions in addition to the conditions of the tender.

a. A reputed vendor can participate in the tender provided the vending outfit has been Functioning in the field for at least 5 years.

b. The OEM/supplier must have a service centre functioning in Kerala to cater to immediate after sales requirements. Service Centre details must be enclosed along with the Tender document.

c. The bidder/Manufacturer has a successful track record for the completion of the tendered item within the delivery period at any State Government organization for a minimum period of 3 years, List of Orders executed has to be enclosed along with

d. The Bidder should have valid GST registration. A copy of the GST registration certificate should be enclosed along with the tender.

e. The bidder should have a valid PAN/Taxation Index Number. A copy of the PAN/Taxation Index Number allocation letter should be enclosed along with the tender.

f . The Bidder must fulfill the following minimum qualification criteria to prove the techno commercial competence and submit the documents in support thereof:

i. Certificate of Registration / Incorporation Certificate of Bidder.

ii. Last 3 years financial status of the Bidder's/P&L and Balance sheet.

iii. The tenderer /manufacturer should submit a warranty Certificate along with the invoice.



G2-9590/2025/Cyb



43368d

iv. The tenderer shall visit the location with prior permission, to acquaint themselves with the exact site requirement and site condition and quote as per their site survey at their own expense.

v. All responsibility for the Digitalization of the wireless communication system at Kozhikode City Law & Order and Traffic Communication Network and Kannur City Traffic Communication Network shall lie with the supplier / agency which follows the safety norms as the standard.

vi. The supplier is fully responsible and should take necessary precautions for the safety of the person and other properties at the time of installation, loading, unloading and transporting.

vii. List of the items required to be installed should be as per the specification & site requirement. Also should comply with the standard list of items as per the tender document and all the conditions and requirements specified in the tender should be satisfied by the firm.

viii. The firm, who successfully completes the field trial/demonstration will only be considered to be technically qualified, even though all the technical parameters satisfy.

ix. The Technically qualified bidder shall only be considered for financial bid opening.

x . The Bidder and OEM should possess an ISO Certificate. A copy of the valid ISO certificate has to be enclosed.

xi. In case the bidder is the OEM's-authorized dealer then the bidder shall have a valid dealer possession license (DPL) from WPC to fulfill all WPC regulations. A copy of the DPL has to be submitted with the offer.

xii. Bidder scope includes obtaining all statutory clearances, and frequency licenses from respective statutory government authorities/WPC organizations and maintaining liaison as required for the purchase. Royalty and license fees will be paid by the Department directly to WPC.

4. Salient features:-

Sl. No.	Tender No	10/2025-26/ Cyb
1	Item	Digitalization (implementation DMR Tier II) of Wireless communication system at Kozhikode City Law & Order and Traffic Communication Network and Kannur City Traffic Communication Network
2	Estimated Amount	₹ 500Lakhs
3	Tender Fees(Through Online Mode	₹ 25,000/-+GST extra.(18% GST amount on tender fees mentioned above shall be paid to GST Department directly by the bidder)
4	Earnest money deposit(Through online mode)	₹ 5 Lakhs
5	Specifications /Requirements	Attached as Part B&C



G2-9590/2025/Cyb



43368d

6	Date & Time of publication of e tender	10.09.2025, 6.30PM
7	Date of submission of e- Tender	10.09.2025. 6.30 PM to 22.09.2025. 2PM
8	Last date of submission of queries	15.09.2025. 4 PM
9	Pre Bid meeting date	17.09.2025 11AM
10	Last date and time for online submission of e Tender	22.09.2025. 2PM
11	Date and Time of opening of e tender	24.09.2025. 4PM
12	Date, Time and Place of Technical evaluation	Within 10-days from the last date of submission of the Tender at Cyber Police Headquarters, Pattom, Thiruvananthapuram
13	Date and Time of opening of financial bid	After Technical Evaluation
14	Place of opening	Cyber Police Hqrs, Pattom, Thiruvananthapuram
15	Bid validity (total No of days up to which the rates are to be firm)	180 days
16	Address of Tender invigilating authority	The Inspector General of Police Cyber Operations, Cyber Police Headquarters, Pattom, Thiruvananthapuram
17	Completion of the project	Must be completed within 3 months from date of issuing of 'Work Order'

5. Mode of submission of bids: - Online. All Bid documents shall be submitted only in the online procedure through the e-GP website 'www.etenders.kerala.gov.in' in their designated online covers. Details of covers are given separately. No other mode of submission shall be accepted and such tenders will be rejected outright.

6. Cover details: - No. of covers - 2. i) Technical Bid ii) Financial Bid. The AMC/ATS after the warranty period is also to be quoted in the Financial Bid. In the case of Foreign equipment, the rate must be quoted in Indian Rupees. The documents to be uploaded under each online cover are specified on the website.

7. Downloading of e-Tender documents: - The tender documents can be downloaded from the e-GP website www.etenders.kerala.gov.in from the date and time of publication of the e-tender onwards to the last date and time for online submission of the e-tender. Downloading of tender documents G2- 9590/2025/Cyb will not be possible after the date specified above.



G2-9590/2025/Cyb



43368d

8. Submission of e-Tender documents: - The digitally signed tender document and other specified documents (including the agreement) shall be submitted online through the e-GP website www.etenders.kerala.gov.in well in advance before the last date and time mentioned above. No submission shall be allowed after the last date mentioned above.

9. Payment of Tender Fees - A non-refundable tender fee shall be paid in online mode through the e-Gp website www.etenders.kerala.gov.in at the time of bid submission. No other mode of payment shall be accepted. **THE TENDERS/BIDDERS, WHO DO NOT REMIT FEES THROUGH ONLINE WILL BE REJECTED OUTRIGHT.**

10. Payment of Earnest Money Deposit (EMD): - The EMD shall be paid in online mode through the e-GP website www.etenders.kerala.gov.in at the time of bid submission. No other mode of remittance shall be accepted.

11. Exemption from payment of EMD: - Bidders, who are registered with Store Purchase Department, Kerala or National Small Scale Industries Corporation Ltd., New Delhi (for the items tendered) are exempted from submission of EMD. Those bidders claiming exemption shall submit valid registration certificates from the SPD, Kerala or NSSIC, New Delhi. Tenders /bidders, who do not remit EMD online or do not upload documental proof (digitally signed) for exemption of EMD will be rejected outright.

12. Withdrawal and re-submission of e-Tender : - The Bidders are at liberty to withdraw the submitted tender/documents and to submit fresh tender/documents till the last date and time of submission of eTender, after which withdrawal/re-submission will not be allowed.

13. Opening of e-Tenders: - The bids shall be opened online through the eGP website www.etenders.kerala.gov.in at the Cyber Police Headquarters, Pattom Thiruvananthapuram on the date and time mentioned above in the presence of the Bidders/ authorized representatives, who wish to attend at the above address. If the tender opening date happens to be a holiday or nonworking day due to any valid reason, the tender opening process will be done on the next working day at the same time and place - specified. Any change in the opening date/time/venue due to other reasons shall be informed by way of the 'Corrigendum' published on the e-GP website. The Technical Bids will be evaluated by a 'Technical Evaluation Committee' and those that do not conform to the specifications or to the satisfaction of the 'Committee' will be rejected. The financial bids of the Technically qualified tenderer only will be considered for opening. The date of opening of financial bids will be intimated to the concerned technically qualified tenderer, over the phone/email.

14. Technical Evaluation:- All tenderers, who quote for the implementation of the above project are required to be ready for Technical evaluation to be held in the Office of the Cyber Police Head Quarters, Pattom, TVPM within 10 days from the last date of submission of the Tender. The decision of the 'Technical Evaluation Committee' will be final. The **'Technical Evaluation Committee'** will consist of the following officials:-

1. DySP (C&T) , Telecommunication & Technology - Chairman
2. IP, Central Workshop, Telecommunication & Technology - Member
3. IP, Telecommunication & Technology Sub Unit, Kozhikkod City - Member
4. IP, Telecommunication & Technology Sub Unit, Kannur - Member



5. SI, Telecommunication & Technology Sub Unit, Kozhikkod City - Member.

6.SI, Telecommunication & Technology Sub Unit, Kannur - Member.

The Chairman of the Committee can co-opt any other 'Technical member' of his choice to the 'Committee' for proper evaluation of the tendered item. Any clarification/doubts regarding the specification or related matters about the items tendered may be freely cleared by contacting the Inspector of Police, Central Work Shop, Telecommunication & Technology, Mob: 9497987439.

15. All the Bidders, who participate in e-tender should produce hard copies of all relevant documents related to e-tender at the time of technical evaluation, without fail.

16. The successful bidder should submit a detailed price list with necessary splits up as and when the Department ask for.

17. Note to Bidders:

I) Bidders have to procure a legally valid Digital Certificate (Class III) as per the 'Information Technology Act, 2000' for digitally signing their electronic bids. Bidders can procure the same from any of the license certifying authorities of India. For more details, please visit the e-GP website www.etenders.kerala.gov.in

II) Bidders are advised to note the Tender - ID and Tender No. & Date for future reference.

III) All uploaded documents should contain the signature and the office seal of the bidder/authorized persons and should be digitally signed while uploading Documents. Documents uploaded without digital signing shall entitle rejection of the tender.

IV) In the case of Foreign Equipment, the rate should be quoted in Indian Rupees. Preference will be given to those who are ready to supply the item without opening a Letter of Credit. Ordinarily, no advance payment will be made for procuring the above item.

V). For obtaining 'Digital Signature Certificate' and help on the e-tendering process, contact Kerala State IT Mission, e-Government Procurement PMU & Helpdesk, Basement floor of Pension Treasury Building, Uppalam Road, Statue, Thiruvananthapuram; Ph:0471- 2577088, 2577 IBB; Toll free No:18002337315; email:etendershelo@kerala.gov.in; Website:www.etenders.kerala.gov.in on all Government working days from 9:30 am to 5:30 pm.

VI) The Inspector General of Police, Cyber Operations is empowered to reject any tender without assigning a reason.

VII) Pre-bid Meeting & respond to queries.

a) A 'pre-bid meeting' with the prospective bidders will be held by the tender inviting authority at the Cyber Police Headquarters, Pattom, Thiruvananthapuram on 17.09.2025, 11 AM.

b) The bidders should ensure that their queries for the 'pre-bid meeting' reach at Cyber Police Headquarters, Pattom, Thiruvananthapuram before 15/09/2025 4 PM on the mail ID sptele.pol@kerala.gov.in

c) The bidder should submit the RF survey report during the 'pre-bid meeting'.

d) The 'corrigendum' (if any), along with the 'proceedings of the pre-bid meeting', will be posted on the website www.etenders.kerala.gov.in

VIII) For any clarifications regarding the terms and conditions



in this 'Tender notice' or the 'Tender document', please contact the Deputy Superintendent of Police (C&T), Telecommunication & Technology, Cyber Police Head Quarters, Pattom, Thiruvananthapuram on all Government working days from 10:30 am to 5:00 pm. Ph: 9497990308.

IX) Bidders, who are using Internet Banking are requested to make online payments by 72 hours in advance.

X) Purchase order will be given without AMC and the bidder should affirm on the agreement that they will provide AMC for the 1st, 2nd & 3rd year as per the quoted rate.

XI) Separate dedicated Team / Man Power should be available for the implementation (Programming, Civil Installation etc.) of the project in each district.

XII) Training should be provided along / parallel with the installation process.

XIII) Companies should specify the location of towers, which they are going to be installed in the projects during the 'Pre-bid Meeting' itself.

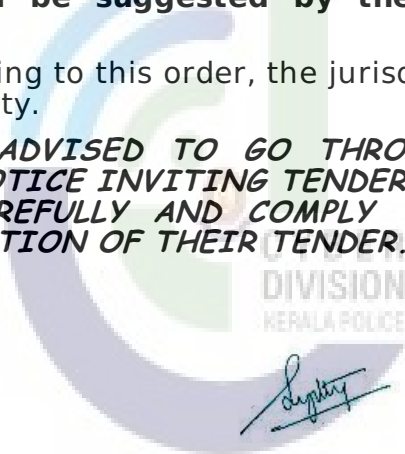
XIV) During the 'Technical Evaluation', the companies should specify the allocation of Human Resources/Man Power for the implementation of the project without fail.

18. Successful bidder should execute a 'Service Level Agreement' in the format available at the Office of IGP Cyber Operations, Pattom Thiruvananthapuram as soon as the 'work order' is issued.

19. Successful bidder should construct a 'workshop/work station' to place the 'DMR equipment' at the respective Police sites, which will be suggested by the officers concerned.

20. For any litigation relating to this order, the jurisdiction will be Thiruvananthapuram City.

NOTE:- BIDDERS ARE ADVISED TO GO THROUGH THE CONDITIONS IN THE NOTICE INVITING TENDER AND THE TENDER DOCUMENT CAREFULLY AND COMPLY THEM TO AVOID OUTRIGHT REJECTION OF THEIR TENDER.



S SREEJITH IPS
Inspector General of Police (ic)

To : The concerned.
Copy To : 1. The DySP (C&W)/(C&T)/IP Store, Tele. & Tech. for urgent n/a. 2. CAs to IGP (Cy. Ops.)/SP Tele & Tech. / Cy. Ops. 3. The IP Cy. Sec. for n/a.



G2-9590/2025/Cyb



43368d