

**POLICE**



**DEPARTMENT**

**No. E1-17767/2023/Tele**

Cyber Police Headquarters,  
Thiruvananthapuram

✉sptele.pol@kerala.gov.in

☎04712448707

Dated. 19-12-2024

**Tender notice**

The Inspector General of Police (Cyber Operations), Cyber Police Headquarters, Pattom, Thiruvananthapuram Kerala Police Department, Government of Kerala invites online bids from reputed manufacturers/authorized dealers or reputed vendors for the repair of Motorola VHF Radios.

**Scope of Work - Repair of Motorola radios**

**Hand held Sets- 410 Nos (260 Nos VHF GP 328 & 150 Nos UHF GP 328)**

**Mobile/ Static sets – 146 Nos (39 Nos Low band,79 Nos High band &28 Nos UHF)**

**Repeaters- 14 Nos (10 Nos Low band & 4 Nos High band )**

**General conditions.**

1. The bidder can inspect the faulty wireless sets kept at Telecommunication and Technology HQrs Store, Cyber Police HQrs Pattom and the bidder should quote a standardized uniform service charge for the repair of one faulty item in each model. This value will be treated as the repairing charge and it will be calculated for the payment of all repaired sets.
2. The total value will be calculated according to the number of repaired sets. L1 bidder will be determined by the bidder who submits the lowest financial quote by taking the grand total of the repairing cost of 3 items. (Total cost =Hand held sets +Static/mobile sets +Repeaters)
- 3.The bidder can utilize spare parts from unserviceable sets for repair.
- 4.The bidder must have service center functioning in south India.
- 5.Experience certificate of minimum period of 1 year for the repair work of communication equipment has to be enclosed along with the tender.
- 6.The entire responsibility for the smooth working of the radios, under this contract shall rest with the contractor and the contractor will be required to give trouble-free prompt service throughout the contract period.
7. Service level agreement has to be executed by the firm, on Kerala stamp Paper worth Rs.200/- .A security deposit worth 5% of the contract amount will be released to the successful bidder only after successful completion of warranty period.
- 8.Regular services will be provided by contractor's service technicians dedicated to this office and he should be available on call under contract period
9. In case the contractor's services are found unsatisfactory, the contract shall be terminated after giving one week's notice and the work shall be done from the open market at the contractor's cost.
- 10.The payment will be made only after the satisfactory completion of the repairing work.
11. The warranty for all the equipment's and for other accessories shall remain valid for a period of Three months from the date of acceptance. The warranty certificate to be produced for the release of the payment.
12. During the warranty period the vendor shall repair/replace at the sites, at no charge to the Department, all defects/non-performance of the equipment's/services detected or reported to the vendor to the Department without any extra cost.



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13. The bidder should complete the work within 60 days from the award of contract. If the contractor fails to deliver all or any of the stores or perform the service within the time/period(s) specified in the contract, the purchaser shall without prejudice to its other remedies under the contract, deduct from the contract price as liquidated damages, a sum equivalent to 0.5% or 1% of the delivered price of the delayed stores or unperformed services for each week of delay until actual delivery or performance, up to a maximum deduction of 10% of the contract prices of the delayed stores or services. Once the maximum is reached, the purchaser may consider termination of the contract at the risk and cost of the contractor.

14. The contractor shall not assign or make over the contract on the benefits or burdens thereof to any other person or body corporate. The contractor shall not underlet or sublet to any person or persons or body corporate the execution of the contract or any part thereof without the consent in writing of the purchasing officer who shall have absolute power to refuse such consent or to rescind such consent (if given) at any time if he is not satisfied with the manner in which the contract is being executed and no allowances or compensation shall be made to the contractor or the sub-contractor upon such rescission. Provided always that if such consent be given at any time, the contractor shall not be relieved from any obligation, duty or responsibility under this contract.

15. The transportation safety and charges of the radio to and fro should be the responsibility of the company.

16. The tenderer should not have been debarred/blacklisted by any State Government, Central Government, Central & State Govt. Undertakings/ enterprises/ Organizations and by any other Quasi Government bodies/ Organizations, World Bank / Govt E-marketing portal or any major Enterprise / Organization in India for non-satisfactory performance, corrupt & Fraudulent or any other unethical business practices, not meeting critical conditions/security clearance etc during the past.

17. The Bidder should have valid GST registration. A copy of the GST registration certificate should be enclosed along with the tender.

18. The bidder should have a valid PAN/Taxation Index Number. A copy of the PAN/Taxation Index Number allocation letter should be enclosed along with the tender.

19. The Bidder must fulfill the following minimum qualification criteria to prove the techno commercial competence and submit the documents in support thereof:

- a. Certificate of Registration / Incorporation Certificate of Bidder
- b. Last 1 year financial status of the Bidder's/P&L and Balance sheet.
- c. The tenderer should submit a warranty Certificate along with the invoice.

**4. Salient Features:**

1	Tender No	29/2024/Cyb
2	Item	Repair of Motorola radios (Hand held Sets- 410 Nos (260 Nos VHF GP 328 & 150 Nos UHF GP 328) Mobile/Static sets – 146 Nos (39 Nos Low band,79 Nos High band &28 Nos UHF) Repeaters- 14 Nos (10 Nos Low band & 4 Nos High band )
3	Quantity	570 Nos. of items to be repaired
4	Estimated Amount	Rs.16,00,000/-(including GST)
5	Tender Fees (Through Online Mode only)	Rs. 2400/- + GST (18% amount on tender fees mentioned above shall be paid to GST Department directly by the bidder)
6	Earnest Money Deposit	Rs.16,000/-
7	Date and Time of publication of e tender	19.12.2024 6 PM
8	Date of submission of e tender	19.12.2024 at 6 PM to 03.01.2025 at 2 PM
9	Last date and time for submission of e-tender	03.01.2025 at 2 PM



10	Date and Time of Opening	04.01.2025 at 4 PM
11	Date and Time of Technical Evaluation	within 10 days from the date of opening tender
12	Date and Time of Opening of Financial Bid	After Technical Evaluation
13	Place of Opening	Cyber Police Headquarters, Pattom
14	Bid Validity (Total Number of Days up to which the rates are to be firm)	180 Days
15	Address of Tender Inviting Authority	Inspector General of Police, Cyber Police Headquarters, Pattom - 695004 Ph No: 04712448707 email: sptele.pol@kerala.gov.in Website: www.keralapolice.gov.in 2.

5.Mode of submission of bids:- Online. All Bid documents shall be submitted only in the online procedure through the e-GP website [www.etenders.kerala.gov.in](http://www.etenders.kerala.gov.in) in their designated online covers. Details of covers are given separately. No other mode of submission shall be accepted and such tenders will be rejected outright.

6.Cover details: - No. of covers - 2. (1. Technical Bid, 2. Financial Bid). The AMC/ATS after the warranty period is also to be quoted in the Financial Bid.

7.Downloading of e-Tender documents: - The tender document can be downloaded from the eGP website [www.etenders.kerala.gov.in](http://www.etenders.kerala.gov.in) from the date and time of publication of the e-tender onwards to the last date and time for online submission of the e-tender.Downloading of tender documents will not be possible after the date specified above.

8.Submission of e-Tender documents: - The digitally signed tender document and other specified documents shall be submitted online through the e-GP website [www.etenders.kerala.gov.in](http://www.etenders.kerala.gov.in) well in advance before the last date and time mentioned above. No submission shall be allowed after the last date mentioned above.

9.Payment of Tender Fees: - A non-refundable tender fee shall be paid in online mode through the e-GP website [www.etenders.kerala.gov.in](http://www.etenders.kerala.gov.in) at the time of bid submission. No other mode of payment shall be accepted. THE TENDERS OF BIDDERS WHO DO NOT REMIT FEES THROUGH ONLINE WILL BE REJECTED OUTRIGHT.

10.Payment of Earnest Money Deposit (EMD): - The EMD shall be paid in online mode through the e-GP website [www.etenders.kerala.gov.in](http://www.etenders.kerala.gov.in) at the time of bid submission. No other mode of remittance shall be accepted.

11.Exemption from payment of EMD: - All the MSME registered OEMS with Udyog Aadhar registration or any other body specified by the Ministry of Micro, small and medium Enterprises working with the State of Kerala are exempted from submission of EMD. Those bidders claiming exemption shall submit valid registration certificates from the SPD, Kerala or NSSIC, New Delhi. Tenders of bidders who do not remit EMD online or do not upload documental proof (digitally signed) for exemption of EMD will be rejected outright.

12.Withdrawal and re-submission of e-Tender: - The Bidders are at liberty to withdraw the submitted tender/documents and to submit fresh tender/documents till the last date and time of submission of the e-Tender after which withdrawal/resubmission will not be allowed.

13.Opening of e-Tenders: - The bid shall be opened online through the e-GP website [www.etenders.kerala.gov.in](http://www.etenders.kerala.gov.in) at the Cyber Police Headquarters, Pattom , Thiruvananthapuram on the date and time mentioned above in the presence of the Bidders/authorized representatives who wish to attend at the above address. If the tender opening date happens to be a holiday or non-working day due to any valid reason, the tender opening process will be done on the next working day at the same time and place specified. The financial bids of the Technically qualified Tenderers only will be considered for opening.

14.Technical Evaluation: - . Any clarification/doubts related to the tender may be freely got cleared by contacting the Inspector of Police, Store Cyber Police Headquarters, Mob.9497987442

1.DySP(C&T) , Telecommunication & Technology----Chairman

2 IP, Central Work Shop, Telecommunication & Technology -----Member

3. IP, HF Control Telecommunication & Technology-- Member



The Chairman of the Committee can co-opt any other technical member of his choice to the Committee for proper evaluation of the tendered item.

15. All Bidders who participate in e-tenders should produce hard copies of all relevant documents related to e-tenders at the time of technical evaluation, without fail.

16. Note to Bidders i ) Bidders have to procure a legally valid Digital Certificate (Class III) as per the Information Technology Act, 2000 for digitally signing their electronic bids. Bidders can procure the same from any of the license-certifying authorities of India. For more details, please visit the e-GP website [www.etenders.kerala.gov.in](http://www.etenders.kerala.gov.in).

ii) Bidders are advised to note the Tender ID and Tender No. & Date for future reference.

iii) All uploaded documents should contain the signature and the office seal of the bidder/authorized persons and should be digitally signed while uploading. Documents uploaded without digitally signing shall entitle rejection of the tender.

iv) For obtaining Digital Signature Certificate and help on the e-tendering process, contact Kerala State IT Mission, e-Government Procurement PMU & Helpdesk, Basement floor of Pension Treasury Building, Uppalam Road, Statue, Thiruvananthapuram; Ph :04712577088,2577188; Tollfree no:18002337315; e-mail:etendershelp@kerala.gov.in; Website:www.etenders.kerala.gov.in on all government working days from 10 am to 5 pm.

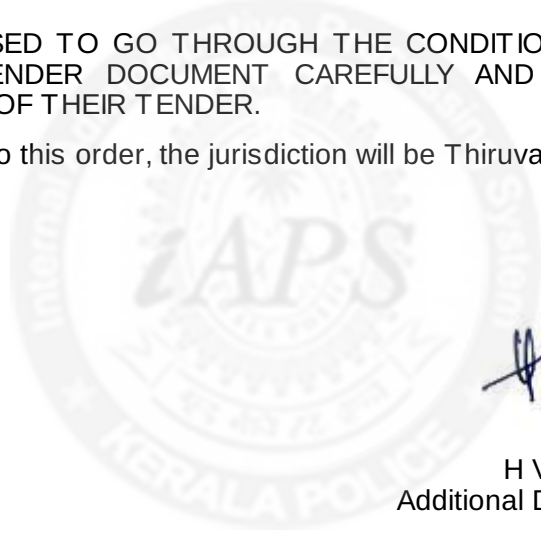
v) The Inspector General of Police (Cyber Operations), Cyber Police Headquarters, Pattom, Thiruvananthapuram is empowered to reject any tender without assigning any reason.

vi) For any clarifications regarding the terms and conditions in this tender notice or the tender document, please contact the Inspector of Police Tele Store, Cyber Police Headquarters, Pattom, Thiruvananthapuram 695004 on all Government working days from 10 am to 5 pm. Mob. 9497987442.

vii) Bidders who are using Internet Banking are requested to make online payments 72 hours in advance.

viii) BIDDERS ARE ADVISED TO GO THROUGH THE CONDITIONS IN THE NOTICE INVITING TENDER AND THE TENDER DOCUMENT CAREFULLY AND COMPLY THEM TO AVOID OUTRIGHT REJECTION OF THEIR TENDER.

For any litigation relating to this order, the jurisdiction will be Thiruvananthapuram City



H VENKATESH IPS  
Additional Director General of Police

