



POLICE



DEPARTMENT

KERALA

No. E1(c)-21360/2025/Cyb(1)

Cyber Police Headquarters,

Thiruvananthapuram

Pattom

Pincode:695004

✉adgpcyberops.pol@kerala.gov.in

☎04712726522

Dated. 13-11-2025

QUOTATION NOTICE NO: 77/Cyb

01. Sealed quotations are invited from authorized service providers/registered vendors for Comprehensive Annual Maintenance Contract (AMC) for **1 No. of Hykon 5KVA UPS** installed at Drone Forensic Lab & Research Centre, Cyber Police Headquarters for a period of **3 years**.

1. The quotation should include the cost of all materials, labour, taxes, and any other charges.

2. The quotation should be submitted in a sealed envelope superscribed with the name of the work and addressed to the Inspector General of Police, Cyber Police Headquarters, Pattom, Thiruvananthapuram.

3. Intending parties may submit their Quotation in their own letterhead along with TIN/CST/GSTIN number.

02. Scope of Work

Comprehensive Annual Maintenance Contract for 1 No. of Hykon 5KVA UPS including preventive and breakdown maintenance, regular inspection, battery testing, firmware updates, cleaning, and replacement of faulty components.

03. Specifications

Sl. No.	Particulars	Details
1	Brand/Model	Hykon Alpha Series AEB 5000L-UPS
2	Type	Online UPS
3	Capacity	5 KVA / 4 KW



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4	Input Voltage	230V $\pm$ 10%, Single Phase
5	Output Voltage	230V / 415V
6	Battery Type	Lead Acid
7	Wave Type	Pure Sine Wave
8	Installation	Floor-mounted/Indoor
9	Maintenance Frequency	Quarterly (Once in every 3 months)
10	Response Time	Within 24 hours
11	Contract Period	3 Years

04. Schedule

Particulars	Date & Time
Last Date & Time for Receipt of Quotations	25/11/2025 at 4.00 PM
Date & Time of Opening of Quotations	26/11/2025 at 11.00 AM
Date up to which Rates are to Remain Firm	31/03/2028

05. TERMS AND CONDITIONS.

- The quotation should include all costs — labour, materials, spares, service charges, taxes, and other incidental expenses.
- Quotations shall be submitted in sealed envelopes superscribed with the name of work and addressed to **The Inspector General of Police, Cyber Police Headquarters, Pattom, Thiruvananthapuram.**
- The quotationer shall submit the quotation in their own letterhead with valid **GSTIN / PAN.**
- Quotations received after the due date/time will be summarily rejected.
- The quoted rates shall remain firm up to **31/03/2026.**
- The successful quotationer shall execute an agreement within 15 days of acceptance at their own cost.
- Failure to execute the work as per specification may lead to



cancellation, risk purchase, and recovery of loss.

- No price escalation will be allowed during the AMC period.
- Payment will be made on completion of each year's AMC, based on the verification report of the Work Verification Committee.
- The Government reserves the right to reject any or all quotations without assigning any reason.
- Canvassing in any form will disqualify the quotation.
- Advance payment will not be allowed.



ANKIT ASOKAN IPS
Superintendent of Police
For Inspector General of Police (Cyber
Operations)

To : All DySPs/IsPs in Tele. & Tech/Cy Division – for wide publicity.

Copy To : 01. Inspector, Cyber Security – to publish on official website. 02. SI, Tele & Tech HQ – to display on Notice Board and inform existing firms. 03. IP R&AW – for follow-up action.

